

Training trainers for the online world of medicine

Background

The COVID-19 pandemic has led to a substantial shift in the way clinical activity is undertaken. Many patient assessments which were previously outpatients and day cases on site, are now video and telephone based. While presenting substantial challenges from a clinical point of view, this change clearly presents a gap in clinical training which needs to be addressed.

The programme

The proposed workshop for Training Programme Directors and Educational Supervisors addresses this gap in knowledge and skills, and at the same time creates a lasting resource.

The programme would develop clinicians' skills in creating effective relationships with patients, their families, and colleagues through virtual appointments by demonstrating effective listening skills, cultural awareness and sensitivity. The workshop would be tailored for the paediatric specialty but could easily be adapted to fit the needs of any specialty or to become multi-professional pending successful initial delivery.

Supporting training recovery

The workshop will improve virtual clinical skills including skills in assessing children using video and telephone consultations, improve confidence in these skills and understand use and limitations of virtual patient assessment.

How HEE is supporting the development of the programme

Development of the virtual workshop, to disseminate training on how to manage virtual consultations. Several trusts with simulation centres would be able to deliver this once developed.

PLEASE NOTE: Reference to any specific commercial products, services, manufacturer or company does not constitute a HEE endorsement.