

# North West Streamlining Success Stories

- **Workstream:** Core: Training
- **Sub Region:** Programme as a whole



## Streamlining Student Training in the North West

### What training challenges were they facing?

Every year, health students such as midwives, nurses and paramedics have to complete core skills training, culminating in an online test. To the trusts they are going to work with, these tests provide assurance that students are safe to practice and if they don't pass, they can't go out on placements.

Health students rotate regularly, and this system means they don't have to repeat core skills training every time they move trust. However, many of the universities in the North West experienced glitches and crashes with the assessment platforms they used, meaning that the flow of evidence from universities to trusts was often delayed.

"The system before e-Lfh was a nightmare," explains Brian Taggart, Practice Support Coordinator for the Faculty of Education, Health and Community at Liverpool John Moores University. "It was forever crashing and losing data. We were never certain that the core skills reports we were pulling off and giving to practice colleagues were up to date."

### What was the aim?

The North West Streamlining team wanted to put in place a robust, reliable health training platform. Another aim was to help universities so they could easily prove that a health student's training was up to date. Streamlining also wanted to make the data transfer process between universities and trusts easier and, importantly, more consistent, so clinicians knew that students from different institutions were being trained in exactly the same skills.

### What has been achieved?

**"The Streamlining team made the transition to e-LfH very smooth – we haven't had any problems since we moved. They sourced the new IT, they initiated the transfer of data between the old and new systems, it was very seamless from our side. They kept us updated and gave us milestones. I can't speak highly enough of how they did it."**

- Brian Taggart, Practice Support Coordinator, Faculty of Education, Health and Community, Liverpool John Moores University

- By 2018, 10 out of 11 North West universities had moved to the nationally recognised e-Learning for Healthcare (e-LfH) platform.
- This has reduced administration time for universities as it is far easier to gather, manage and report data.
- The North West Streamlining team also worked with universities to put national e-learning packages into students' learning pathways, replacing regional resources that varied between institutions.
- Now national e-learning packages are used across the region, trusts know that all training is fully compliant, and they can quickly obtain reports from the university proving this.
- Students can easily access their certificates of completion, demonstrating their competencies. This also saves trusts time as they can rapidly check a student's skills.

### Want to find out more?

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