

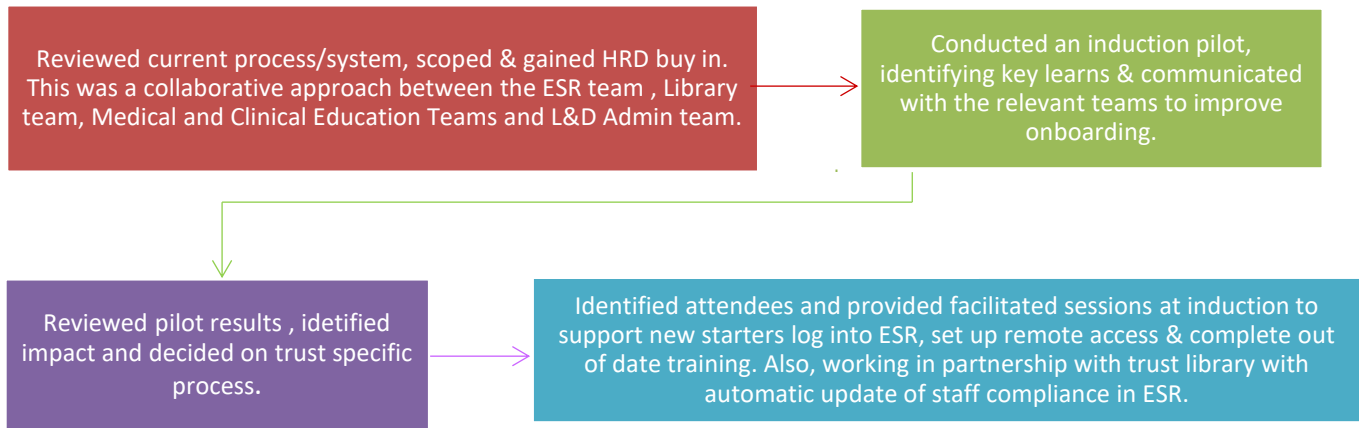
North West Streamlining Success Stories

- **Workstream:** Core: Training
- **Sub Region:** Cheshire & Merseyside



East Cheshire NHS Trust Improve the New Starter Experience

What did we do?



What were the benefits realised?

- The trust took the initiative to pilot the Streamlining concept through its local systems and process with **a time saving of 189.5 hours between Nov 2017 and Jun 2018.**
- They realised additional benefits that they hadn't anticipated, such as fewer payroll errors in the first month of joining.

Pilot Competencies Updated in ESR – Nov '17 – Jun '18	No of staff per competency	Training time (hours)	Training Hours saved
Core Stat & Mand	16	4	64
WRAP	24	1	24
IG	11	0.5	5.5
Safeguarding Adults Level 2	14	2	28
Safeguarding Children Level 2	16	2	32
Safeguarding Children Level 3	3	3	9
Conflict Resolution	9	3	27
Total			189.5

What were the lessons learnt?

- The concept has to be adapted to trust processes and other systems.
- Create local partnerships with the relevant teams involved in the induction process.
- Appoint a practice lead charged with the specific outcome.
- Identify what success should look like.
- Work with ESR and make use of its health checks and enhancements.

Want to find out more?

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