

Community Pharmacy Workforce Survey 2021

Frequently Asked Questions

Community pharmacies in England have been invited to take part in the 2021 Community Pharmacy Workforce Survey.

What is the purpose of this survey?

The NHS Long Term Plan and People Plan identified the need for a flexible workforce that will support all care settings. Health Education England (HEE) is leading on a survey to better understand the community pharmacy workforce. HEE has a responsibility for education and training of the entire workforce providing NHS services and to try to establish consistency across the professions and enable informed developments for the workforce.

The Community Pharmacy Workforce Survey 2021 will gather a meaningful data set, to inform future planning and system investment decisions in relation to the community pharmacy workforce across the NHS in England.

Who has been invited to take part?

Every community pharmacy in England is invited to participate.

Who is conducting the research?

HEE has asked the University of Manchester (UoM) to lead on the survey. Results will be anonymised by ICF, the University's research partner, who will be responsible for collecting and processing the data. UoM and HEE will not have access to personal information, such as email addresses or ODS codes used by contractors.

What information will pharmacies be asked to provide?

The survey asks questions about the number and full-time equivalent (FTE) of ten different types of staff (including pharmacists, pre-registration trainee pharmacists, registered pharmacy technicians, dispensing assistants, medicines counter assistants and delivery drivers). The survey also asks about any trainees in the pharmacy.



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What time-period will pharmacies be asked to collect data for?

Pharmacies will be asked to provide information on **staffing levels for the week in which the survey is completed (or if appropriate, the most recent complete 7-day period** for which they have the necessary figures).

When is the survey taking place?

The survey launched on Friday 7th May and will close at 11.59pm on Friday 18th June 2021.

Will the survey findings be published?

Data from the survey will be anonymised and aggregated and will be made publicly available. The data will be used for future workforce planning.

Where can I find more information?

If you have questions about the survey, please contact the team on CPWS2021-queries@manchester.ac.uk for more information.

