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# Ciara Jenner

**Clinician for Patient Flow**

I started my journey in 2016 as an OT RSW completing my assistant practitioner training in 2017 and then graduating in 2018. My started my band 5 patient flow role in 2020 and it can be a stressful but rewarding job.

My proudest achievements have been when I implemented a meaningful activity programme on Longleat ward (they now have 2 Activity Coordinators) and also being selected to be a Lead Support Worker for the Wiltshire Health and Care project, for the BSW faculty.

In my patient flow role, there are 3 B5 AHPSW’s in the team working within the Patient Flow Teams, supporting AHPs and RNs with clinical triage of referrals, allocation of care and services, clinical decision making on treatment pathways for patients and facilitating discharges out of acute hospitals and other community settings and much more. It is a consistently complex and fast-paced job.