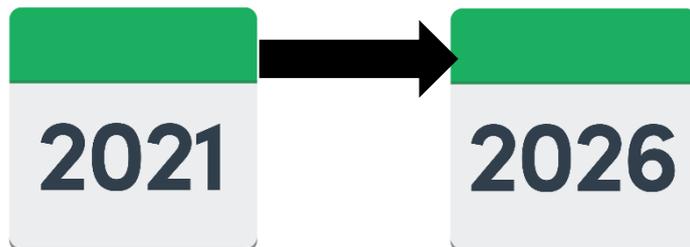


A plan to make NHS Library Services in England better



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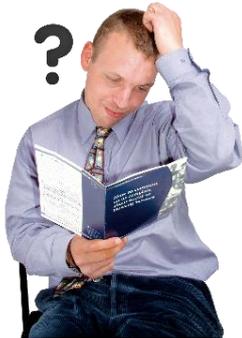


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Part 1

Health information and NHS Library Services



People can find a lot of information about health.

It can get **confusing** for health workers and patients.



This means it is sometimes **difficult** to make the right choices about care and treatment.



What do NHS Library Services do?



NHS librarians help **NHS** workers and patients to make decisions.



Librarians are people who work in a library.



A million decisions



NHS workers make over **1 million** important **decisions** about patient care every day.



A **decision** is when an **NHS** worker chooses what to offer a patient.



A **decision** could be about:

- taking **medication**
- doing **exercise** to be healthier
- having more **tests**.



Part 2



What NHS Library Services are doing for the next 5 years



This **plan** explains how **NHS Library Services** in **England** will carry on:



- finding the **best possible information**



- making sure **NHS** workers and students can find the **information** they need to know



- helping **NHS** workers make the right decisions.



This **plan** also explains how **NHS Library Services** in **England** will carry on:



- helping the **NHS** save **time** and **money**



- helping local **NHS Library Services** to work together



- making sure that **NHS librarians** get the right training



- making it easier for **NHS** workers to use **NHS Library Services**.



The goals of NHS Library Services



Goal 1
Getting the right information from different places and sharing it



People can find health information in lots of different places



NHS Librarians help **NHS** workers find the right information.



NHS Librarians:



- collect information from **reports**



- collect information from **research**



- collect information from **books** and **health articles**



- collect information from the **internet** and **phone apps**



- collect information that people **know** but they have **not** written down.



Goal 2

Using information so that
NHS workers make the best
choices



This goal is about making sure
that **NHS** workers have the best
possible information they need.



This means **NHS** workers can
give the best possible **care and
treatment**.



This means that:

- more people will stay healthy
for longer



- more people will get better quickly when they are ill



- more people are using the latest and best **information**.



This will save the **NHS** a lot of **time** and **money**.



Goal 3

Support NHS workers and patients to understand health information



NHS librarians help to train **NHS** workers to find the best possible **information**.



This means **patients** and **NHS workers** can make better decisions together.



This work will help patients to:



- understand their **treatment** better



- understand how they **stay healthy**

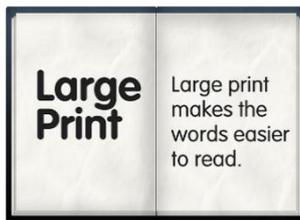


- ask **NHS** workers the **right questions** so that they know they are getting the best treatment.



The law says that patients in England should get information in the format they need.

For example, this information could be:



- in **large print**



- an **Easy Read** document



- or a **British Sign Language** video.



This will make sure that people have the **information** they need to make better choices about their health.



The work of **NHS Library Services** supports **NHS** workers to talk to patients:

- about their **choices**



- about their **healthcare and treatment**



- about their **wellbeing** and **how they stay healthy.**



Goal 4

Making it easier to find health information



NHS Library Services will build a new **online system**.



It will bring **information** together in one place.



The new **online system** will mean that **NHS workers** and **librarians** can:



- find the information they need



- find information **quickly** and **easily**



- help other **NHS** workers make the **right choices** about care



Goal 5

Getting more **NHS** librarians and giving them more training

This goal is about:



- making sure **NHS librarians** in **England** get the right training and support to do their job better



- making sure there are enough **NHS librarians** to help **NHS** workers and patients



- making sure there are **libraries** where **NHS** workers and students can read, study or have time to themselves.



NHS Library Services will:

- get **more qualified people** with the best skills



- work in **different places** that run different healthcare services



- support more people who work in the **community** such as **pharmacists** and **GPs**

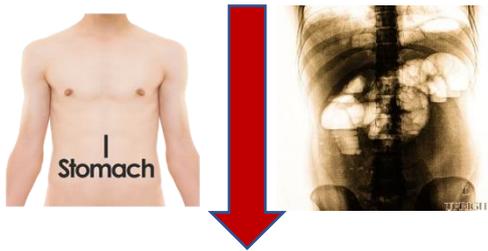


This would save the **NHS** a lot of **time** and **money**.



Part 3

Stories about supporting NHS workers and patients



Story 1

Showing that some patients need less stomach X-rays

Doncaster and Bassetlaw Hospitals
NHS Foundation Trust



A doctor and **NHS librarian** at **Doncaster and Bassetlaw Teaching Hospitals** worked together.



Their project looked at **how many times** a patient needed a stomach X-ray.



They found out that many stomach X-rays **do not** help doctors find out why patients are ill.

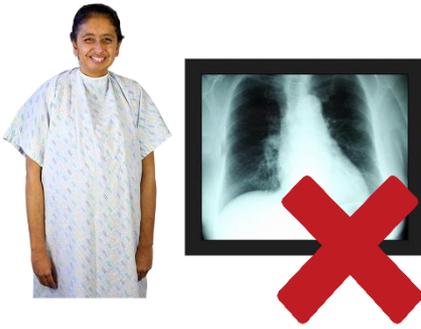


This is important **information** because lots of X-rays could mean patients get **too much radiation**.



Too much radiation can make patients **feel ill**.

This project means:



- patients are **safer** because they will have less X-rays



- other **NHS** workers **do not** need to look for this information



Each X-ray costs about **twenty-five pounds**.



Less X-rays means money will be saved.

Doncaster and Bassetlaw Hospitals **NHS**
NHS Foundation Trust



This project helped **Doncaster and Bassetlaw Teaching Hospitals** save around **thirty thousand pounds** every year.



Story 2

Support for nurses who have just qualified



Gloucestershire Hospitals
NHS Foundation Trust



This story is about a staff nurse called Sophie who works at **Gloucestershire Hospitals NHS Foundation Trust**.



Sophie set up a project to give better support to nurses who had just qualified.



An **NHS librarian** gave Sophie useful information about the best types of support that nurses get at other **NHS** organisations.



This **information** helped Sophie to set up a group:



- so that nurses who have just qualified can **support** each other



- so that more nurses stay in their job for a **long time**.



Find out more



Library Services are a very important part of the **NHS**

NHS
Health Education England



Health Education England leads **NHS Library Services** in **England**

NHS
Health Education England



Health Education England helps **NHS workers** and **students** across **England** to learn the best **skills** for their job.



If you want to find out more about the work of **NHS Library Services** in **England** please get in touch:

Email



kfh.england@hee.nhs.uk



Go to our **website**

www.hee.nhs.uk



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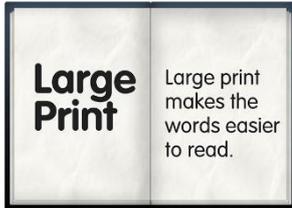


Would you like this document in:

- **audio?**



- **braille?**



- **large print?**



Please **email**

comms@hee.nhs.uk



If you want more information about **staying healthy** go to:



www.nhs.uk



If you need **help** with the **healthcare treatment** you are getting you can:



- ask your **GP** or family doctor

healthwatch



- go to your local **Healthwatch website**.



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