

## Fatima Ahmed

**Fatima is based at Manchester University NHS Foundation trust, read below Fatima's case study.**

My main role is patient care, making sure patients are looked after. Being a nursing assistant in my previous job has given me the experience in assisting patients with anything they need. I test patient's visual acuity, take various types of scans, visual fields testing and taking blood test of both adults and paediatric patients. I also coordinate the smooth running of clinics and assisting patients and other health care professionals with any enquiries.

My role has made a huge difference to the way our clinics are run. This has had a huge impact of the way patients are seen in our clinics. It has enabled patients to have all necessary diagnostic testing that they require to be done in one place. This has impacted patient care quite a lot, reducing some waiting times and the overall experience for our patients which is especially important to me.

**Having looked after elderly family members I have always been aware that looking after people that are vulnerable is a very rewarding job. I enjoy caring for others and being able to make a genuine difference to an individual's quality of life.**

During my time working at MREH I have gained a lot of skills which has now helped me develop in my current role as an orthoptic assistant practitioner. I always want to build up new skills and take on challenges and gain more knowledge in the role I do. I started of as a nursing assistant at band 2 working in an outpatient setting but have also gained some experience working on general wards. I am now a band 4 and currently gaining a few more skills doing in-house training.

I am most proud been part of fantastic team who are always willing to give our patients the best they deserve and making patients experience better. I am also proud of all the skills I have learnt with in my role. I was also short listed and was a finalist on getting an AHP award so very proud of been recognised for the hard work and achievements.