

Health Education England south east
COVID-19 update bulletin (Issue eleven)
12 June 2020



This bulletin covers education and training updates

Health Education England (HEE) is working with partners to support the system-wide response to COVID-19. Our priority is to ensure trainees and learners are kept informed of immediate changes to their training and recruitment, as well as to support returners to the NHS. This bulletin should be read in conjunction with [HEE's COVID-19 webpage](#).

In this bulletin we will provide:

- An overview of HEE's and our partner's national response to COVID-19
- An update from the [south east region](#) and the local hubs across [Kent, Surrey, and Sussex](#); [Thames Valley](#) and [Wessex](#)
- Signposting to useful resources and contact information.

We are supporting all professionals to rapidly grow to meet the needs of patients

Message from HEE's Interim Chief Executive, Professor Wendy Reid

Professor Wendy Reid wrote her [weekly message](#), which focuses on exploring the impact that the current pandemic has, and continues to have, on vulnerable populations wellness and healthy living.

Medical rotations webinar

On Tuesday 26 May, HEE held a [webinar](#) on medical rotations for trainees. The webinar was hosted by Prof. Sheona MacLeod, Prof. Adrian Brooke, and Prof. Simon Gregory. The recording of the [medical rotations webinar](#) has now been uploaded to [HEE's YouTube channel](#).

Impact of COVID-19 on students survey now live

The [Impact of COVID-19 on Students Survey \(ICONS\)](#) is still open. The survey will help HEE understand the experience of medical, dental, nursing, allied health professional (AHP) and healthcare science learners, whether they have stepped into clinical practice, into new environments to support frontline clinical services or have opted to continue with their academic studies.

The survey will focus on the support provided to learners during the pandemic key areas, such as induction, clinical supervision, and academic supervision. Importantly, the survey will provide an opportunity to hear from healthcare learners currently working or studying and will inform our approach to supporting these learners now and in the future.

If you have any general queries about the survey, please contact Quality@hee.nhs.uk.



Student midwife case study

This week we shared the [story of student midwife](#) Alicia Shirley Burnett from the University of West London. She tells us how it felt to have to opt-out of the extended placement when a family member was shielding, why she started a blog for midwifery students, and what she's learning about leadership and teamwork during COVID-19.

Alicia says:

“Whether you opted in or out you're still a student midwife. You are not alone. Know who your sources of support are and how to access them. It's okay to ask for support; it doesn't make you weak, in fact, it's pretty wise.”

To find out more, read the [full case study](#) or view Alicia's [video message on Twitter](#).

Planning the student nurse and student midwives webinar

HEE's Nursing and Midwifery teams are planning and developing additional webinars to support student nurses and student midwives. As there are still lots of questions that need to be answered, HEE are asking students to [complete a short survey](#) to shape these webinars and FAQs on the [COVID-19 webpage](#).

We are making sure all professions have the training they need to make a difference

HEE e-Learning for Healthcare (e-LfH) updates

The [COVID-19 e-LfH programme](#) is still being well used by the health and care workforce and has been launched over 1.4 million times since it went live mid-March 2020.

The e-LfH team has recently added the following to their COVID-19 programme:

- A new learning path called "[Physical Healthcare for Staff in Mental Health Settings](#)"
- A second learning path for staff working in primary care and community settings called "[Supporting Patient Mental Health for the whole workforce](#)"
- A learning path to support [student nurses undertaking a general practice placement](#) as part of the COVID-19 response
- An [ICU quick reference guide](#).

For more information about the COVID-19 programme, visit the [e-LfH COVID-19 webpage](#).

NHS Test and Trace

Colleagues at Public Health England working on the recently launched NHS Test and Trace service asked e-LfH to host the training resources for the staff working on the app. Due to the scale and pace of its roll out the usage of the programme has been incredible. Since the programme went live on 14 May 2020 there have been 1.34 million session launches.

Due to usage of the COVID-19 and Test and Trace programmes and an increase in usage on programmes including Care Certificate and End of Life Care, e-LfH has seen a new record number of sessions launches for one month (2.4 million launches).

Learning Hub launch

Since HEE's Technology Enhanced Learning (TEL) team released the Learning Hub at the end of May 2020, over 500 resources have been contributed by the health and care workforce - many in response to the COVID-19 efforts to support the sector.

These resources include videos, webinars, slide presentations, Q&A packs, simulation scripts, lesson plans, and weblinks to support system readiness, recovery, and beyond. To access the [Learning Hub](#), users can log in using their e-LfH log in details or create a Learning Hub account.

If you have any questions or would like to contribute your learning resources, please contact enquiries@learninghub.nhs.uk.



SupportTT webinars

New [SupportTT knowledge refresher webinars](#) and wellbeing recordings have been added to the [HEE SupportTT webpage](#). The webinars aim to support doctors returning to training after time out.

Additional information

Calling registrants and researchers - find out more about the Advanced Practice project and get involved

The Health and Care Professions Council (HCPC) is starting a [policy project](#) which aims to identify any regulatory challenges and any risks presented by registrants' advancing their practice, and how the HCPC should respond to these to ensure public protection and to support registrants' professionalism/good practice.

If you would like to inform the next stages of the [HCPC policy project](#) and are happy to be contacted in the next few months to be asked to participate, please email Charlotte.Rogers@hcpc-uk.org.

New school career guides – Radiography and Podiatry

HEE's [National AHP Programme](#) team is delighted to announce the launch of two new [Careers Guides](#) which are available to all schools.

The team has worked in collaboration with [the WOW Show](#), [The College of Podiatry](#), and [The Society of Radiographers](#) to produce these new resources for Podiatry and Therapeutic Radiography professions. [Two career guide films](#) have also been produced and can be found on [The WOW Show's YouTube channel](#).

HEE would appreciate your help in spreading the message about these new resources to students, their parents/carers, schools, career leads, and other influencers, etc. The guides have already been shared with 777 schools and the Careers and Enterprise Company (CEC) have also shared them with their 2800+ school contacts.

South east regional updates

KSS Hub

KSS staff continue to work remotely, they are well equipped and are available on e-mail, mobile, Microsoft Teams, and Skype.

Postgraduate Medical and Dental Education (PGMDE)

Relevant KSS medical and dental COVID-19 response and trainee updates can be found on the [PGMDE team's website](#). The Healthcare Education Team (HET) can be contacted for any medical and dental trainee enquires via the [support portal](#) in the first instance. Trainees should be aware that the HET team are working hard to respond to queries, and that they should explore the FAQs available first to see whether their query has already been raised and addressed by someone else.

Quality

All students, trainees, and learners have been informed on how they can raise any concerns related to their clinical learning environment via their professional/educational networks. In the case of significant or urgent concerns which has not been possible to resolve using local or usual routes, trainees can contact HEE directly via the emerging concerns email for all learners on EscalatingConcerns.KSSQuality@hee.nhs.uk. This email inbox will be monitored closely by the senior dean team and should only be used where local resolution has not been possible.

The KSS Quality Team has confirmed their recovery and restoration plans and will begin to engage with external stakeholders around what this looks like in terms of quality interventions and processes over the coming months.

Pharmacy

The KSS pharmacy team continues to ensure that trainees, educators, and pharmacy leads are kept informed of any changes to the programme of activity in the short term and have a dedicated [COVID-19 webpage on the pharmacy website](#), which is updated daily. The team can also be contacted via lasepharmacy@hee.nhs.uk.

Further contact

For all other KSS learners (incl. SAS Doctors) or business support enquiries, the team can be contacted via Business.KSS@hee.nhs.uk.

Wessex Hub

Wessex staff continue to work remotely, they are well equipped and are available on e-mail, mobile, and Skype.

Quality

The Wessex quality team will continue to liaise with trust providers to keep up to date where concerns exist, particularly where triggered visits have been cancelled. This will be done in a proportionate way to reduce the workload for providers. The Wessex Quality Committee will continue to meet virtually to review current educational quality issues and deal with new concerns. The quality team can be contacted with any concerns via quality.wx@hee.nhs.uk.

Pharmacy

The HEE South Pharmacy team continues to ensure that trainees, educators, and pharmacy leads are kept informed of any changes to the programme of activity in the short term. There is a dedicated [Pharmacy page on the HEE website](#). The South pharmacy team can be contacted via Pharmacy.South@hee.nhs.uk.

Thames Valley Hub

Thames Valley staff continue to work remotely, they are well equipped and are available on e-mail, mobile, and Skype.

Quality

Trainees will continue to be able to report any concerns directly as per the [Thames Valley escalating concerns process](#). For further information please contact the Thames Valley quality team on escalatingconcernstv@hee.nhs.uk. The quality team can be contacted on quality.TV@hee.nhs.uk.

Pharmacy

The HEE South Pharmacy team continues to ensure that trainees, educators, and pharmacy leads are kept informed of any changes to the programme of activity in the short term. There is a dedicated [Pharmacy page on the HEE website](#). The South pharmacy team can be contacted via Pharmacy.South@hee.nhs.uk.

Thank you for reading and further information:

By following [@NHS_HealthEdEng](#) on Twitter you can keep up to date with new information and resources as they are published. Most importantly are the notifications of webinars being broadcast during the week.

Right now, making sure we are communicating properly is incredibly important. If there's any information you think is missing on the [HEE webpages](#), please let us know by submitting your question to the [HEE Q&A helpdesk](#).

If you have any direct queries regarding this bulletin, please email SouthEastRegionalTeam@hee.nhs.uk.

Useful resources:

HEE's national COVID-19 page: <https://www.hee.nhs.uk/COVID-19-COVID-19>

Primary Care COVID-19: <https://www.england.nhs.uk/COVID-19/primary-care/>

Secondary Care COVID-19: <https://www.england.nhs.uk/COVID-19/secondary-care/>

UK Government: <https://www.gov.uk/coronavirus>

General Medical Council – information and support news: <https://www.gmc-uk.org/news/news-archive/COVID-19-information-and-advice>

General Dental Council: <https://www.gdc-uk.org/>

Heath and Care Professions Council: <https://www.hcpc-uk.org/registrants/updates/2020/how-we-will-continue-to-regulate-in-light-of-novel-COVID-19/>

Nursing and Midwifery Council: <https://www.nmc.org.uk/news/news-and-updates/how-we-will-continue-to-regulate-in-light-of-novel-COVID-19/>

General Pharmaceutical Council: <https://www.pharmacyregulation.org/>

e-learning for Healthcare COVID-19 programme: <https://www.e-lfh.org.uk/programmes/COVID-19/>

Learning Hub: <https://learninghub.nhs.uk>

Our NHS People: <https://people.nhs.uk/>
