

Health Education England south east COVID-19 update bulletin (Issue ten) 5 June 2020

This bulletin covers education and training updates

Health Education England (HEE) is working with partners to support the system-wide response to COVID-19. Our priority is to ensure trainees and learners are kept informed of immediate changes to their training and recruitment, as well as to support returners to the NHS. This bulletin should be read in conjunction with [HEE's COVID-19 webpage](#).

In this bulletin we will provide:

- An overview of HEE's and our partner's national response to COVID-19
- An update from the [south east region](#) and the local hubs across [Kent, Surrey, and Sussex](#); [Thames Valley](#) and [Wessex](#)
- Signposting to useful resources and contact information.

We are supporting all professionals to rapidly grow to meet the needs of patients

Message from HEE's Interim Chief Executive, Professor Wendy Reid

Professor Wendy Reid wrote her [weekly message](#), which focuses on revolutionising HEE's workforce contribution, both in the immediate and longer-term by building teams focussed on skills required, not professional backgrounds.

Update from the four Statutory Education Bodies sent to medical trainees

On Wednesday 3 June, HEE as part of the four Statutory Education Bodies sent a [letter](#) encouraging medical trainers, trainees, and educators to prioritise training and to develop clear plans to address the shortfall in experience that has resulted from the loss of training opportunities during the COVID-19 pandemic.

The [letter](#) also states that to maintain the essential pipeline of trained medical staff, resumption of training must be given full support and a very high priority as services are planned and reintroduced. It also provides updates on the [changes made to ARCP outcomes](#) to enable as many medical trainees as possible to progress their careers, in

circumstances where they have been unable to demonstrate the required competencies or time to sit a critical exam.

For further information read, [HEE's Acting Director of Education and Quality & Executive Medical Director, Professor Sheona MacLeod blog](#), which calls for action on the need to reinstate medical training as soon as possible.

Impact of COVID-19 on students survey

On Monday 1 June, HEE launched the [Impact of COVID-19 on Students Survey \(ICONS\)](#), which will remain open for four weeks. The survey will help HEE understand the experience of medical, dental, nursing, allied health professional (AHP) and healthcare science learners, whether they have stepped into clinical practice, into new environments to support frontline clinical services or have opted to continue with their academic studies.

The survey will focus on the support provided to learners during the pandemic key areas, such as induction, clinical supervision, and academic supervision. Importantly, the survey will provide an opportunity to hear from healthcare learners currently working or studying and will inform our approach to supporting these learners now and in the future.

If you have any general queries about the survey, please contact Quality@hee.nhs.uk.



Occupational Therapy virtual practice placement case study

The University of East Anglia developed and implemented a virtual practice placement for Occupational Therapy 2nd year BSc students, using the virtual learning environment Blackboard. The [Occupational Therapy virtual practice placement case study](#) developed with HEE highlights how The University of East Anglia delivered virtual practice placements; roles and responsibilities; the progress monitoring and evaluation.

If you require further information or have any questions, please contact Dr Lisa Taylor, Associate Professor in Occupational Therapy School of Health Sciences via Lisa.Taylor@uea.ac.uk.

We are making sure all professions have the training they need to make a difference

Increasing training places for NHS Clinical Psychologists and Child and Adolescent Psychotherapists

HEE has recently announced [plans to expand the number of training places for NHS Clinical Psychologists and Child and Adolescent Psychotherapists](#), from September 2020. During 2020/21, HEE also intends to increase the education and training commissions for both professional roles by 25% nationally (an increase of 140). The roles will contribute to the design, leadership, research, development, supervision, and delivery of psychological and psychotherapeutic care and treatment, for people of all ages.

HEE e-Learning for Healthcare (e-LfH) updates

The [COVID-19 e-LfH programme](#) is still being well used by the health and care workforce and has been launched over one million times since it went live mid-March 2020.

The e-LfH team has recently added the following to their COVID-19 programme:

- The [Supporting Student Nurses in General Practice](#) pathway which offers information, guidance, and resources for student nurses in general practice.

For more information about the COVID-19 programme, please visit the [e-LfH COVID-19 webpage](#).

Learning Hub launch

On Friday 29 May, HEE launched the [Learning Hub](#), a new digital platform that provides easy access to a wide range of resources that are pertinent to education and training in health and care. Many of the resources are in response to the COVID-19 efforts and include videos, webinars, slide presentations, Q&A packs, simulation scripts, lesson plans and weblinks to support system readiness, recovery, and beyond. To access the [Learning Hub](#), users can log in using their e-LfH log in details or create a Learning Hub account.

If you have any questions or would like to contribute your learning resources, please contact enquiries@learninghub.nhs.uk.



Supporting the wellbeing of the health and care workforce

HEE podcasts

HEE's Professional Support Unit (PSU) has released a new professional development and SupportTT podcasts to support trainees during COVID-19. The most recent podcast episode is:

- Human Factors in the pandemic (Part 1 and 2).

To find out more or to listen to the podcasts, visit either [HEE's anchor.fm profile here](#) or [HEE's Spotify profile here](#).

Our NHS People wellbeing webinars

On the [Our NHS People website](#), there is a range of freely accessible [webinar events](#) that will be delivered throughout June to support NHS staff. Events include:

- Caring4NHSPeople wellbeing webinar
- Leadership support circles – being inclusive in the way you lead
- Leadership support circles – giving yourself space to make the right call
- Leadership support circles – looking after yourself
- Leadership support circles – looking after your team
- Leadership support circles – creating safe spaces
- Leadership support circles – maintaining routines
- Leadership support circles – encouraging everyone to talk.



Additional information

AHP students: leading the way

The Council of Deans of Health has published a collection of [case studies featuring AHP students](#) who have been selected to take part in the Student Leadership Programme. These are the leadership stories of students from the 11 different AHPs. They have all come from different backgrounds and life experiences that have taken them to this point in their lives but are now excelling and leading as students in their professions. To find out more, visit the [Council of Deans' website](#).

2019/20 winners of the Step into the NHS secondary schools' competition

Now in its 11th year of running, the [Step into the NHS competition](#) continues to raise career aspirations and awareness of the 350 NHS careers. Over 3,180 year 7-9 students participated, and the national [2019/20 winners](#) were students from The Belvedere Academy in Liverpool, who created a [fun and informative video to advertise the role of an NHS innovation consultant](#).

HEE south east would like to congratulate runners up from The North School in Ashford who created a fun paramedic board game and the Bohunt School in Hampshire for designing an informative [neonatal nurse website](#).

NHS volunteers inspiring the future - interactive virtual sessions with young people

Young people have been inspired by the amazing work in the NHS and have wanted to find out about NHS staff roles. [Inspiring the Future](#) and HEE have been delivering [virtual interactive sessions](#) as an opportunity for young people to ask NHS staff questions directly. To showcase the work over the past few months a [film has been made demonstrating the diverse roles across the NHS](#).

South east regional updates

KSS Hub

KSS staff continue to work remotely, they are well equipped and are available on e-mail, mobile, Microsoft Teams, and Skype.

Postgraduate Medical and Dental Education (PGMDE)

Relevant KSS medical and dental COVID-19 response and trainee updates can be found on the [PGMDE team's website](#). The Healthcare Education Team (HET) can be contacted for any medical and dental trainee enquires via the [support portal](#) in the first instance. Trainees should be aware that the HET team are working hard to respond to queries, and that they should explore the FAQs available first to see whether their query has already been raised and addressed by someone else.

Quality

All students, trainees, and learners have been informed on how they can raise any concerns related to their clinical learning environment via their professional/educational networks. In the case of significant or urgent concerns which has not been possible to resolve using local or usual routes, trainees can contact HEE directly via the emerging concerns email for all learners on EscalatingConcerns.KSSQuality@hee.nhs.uk. This email inbox will be monitored closely by the senior dean team and should only be used where local resolution has not been possible.

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The KSS Quality Team has confirmed their recovery and restoration plans and will begin to engage with external stakeholders around what this looks like in terms of quality interventions and processes over the coming months.

Pharmacy

The KSS pharmacy team continues to ensure that trainees, educators, and pharmacy leads are kept informed of any changes to the programme of activity in the short term and have a dedicated [COVID-19 webpage on the pharmacy website](#), which is updated daily. The team can also be contacted via lasepharmacy@hee.nhs.uk.

Further contact

For all other KSS learners (incl. SAS Doctors) or business support enquiries, the team can be contacted via Business.KSS@hee.nhs.uk.

Wessex Hub

Wessex staff continue to work remotely, they are well equipped and are available on e-mail, mobile, and Skype.

Quality

The Wessex quality team will continue to liaise with trust providers to keep up to date where concerns exist, particularly where triggered visits have been cancelled. This will be done in a proportionate way to reduce the workload for providers. The Wessex Quality Committee will continue to meet virtually to review current educational quality issues and deal with new concerns. The quality team can be contacted with any concerns via quality.wx@hee.nhs.uk.

Pharmacy

The HEE south pharmacy team is working to ensure that trainees, educators, and pharmacy leads are kept informed of any changes to our programme of activity in the short term and will be communicating accordingly with the relevant groups in the coming days and weeks. The HEE south pharmacy team can be contacted on Pharmacy.South@hee.nhs.uk.

Thames Valley Hub

Thames Valley staff continue to work remotely, they are well equipped and are available on e-mail, mobile, and Skype.

Quality

Trainees will continue to be able to report any concerns directly as per the [Thames Valley escalating concerns process](#). For further information please contact the Thames Valley

quality team on escalatingconcernstv@hee.nhs.uk. The quality team can be contacted on quality.TV@hee.nhs.uk.

Pharmacy

The HEE south pharmacy team is working to ensure that trainees, educators, and pharmacy leads are kept informed of any changes to our programme of activity in the short term and will be communicating accordingly with the relevant groups in the coming days and weeks. The HEE south pharmacy team can be contacted on Pharmacy.South@hee.nhs.uk.

Thank you for reading and further information:

By following [@NHS_HealthEdEng](https://twitter.com/NHS_HealthEdEng) on Twitter you can keep up to date with new information and resources as they are published. Most importantly are the notifications of webinars being broadcast during the week.

Right now, making sure we are communicating properly is incredibly important. If there's any information you think is missing on the [HEE webpages](#), please let us know by submitting your question to the [HEE Q&A helpdesk](#).

If you have any direct queries regarding this bulletin, please email SouthEastRegionalTeam@hee.nhs.uk.

Useful resources:

HEE's national COVID-19 page: <https://www.hee.nhs.uk/COVID-19-COVID-19>

Primary Care COVID-19: <https://www.england.nhs.uk/COVID-19/primary-care/>

Secondary Care COVID-19: <https://www.england.nhs.uk/COVID-19/secondary-care/>

UK Government: <https://www.gov.uk/coronavirus>

General Medical Council – information and support news: <https://www.gmc-uk.org/news/news-archive/COVID-19-information-and-advice>

General Dental Council: <https://www.gdc-uk.org/>

Heath and Care Professions Council: <https://www.hcpc-uk.org/registrants/updates/2020/how-we-will-continue-to-regulate-in-light-of-novel-COVID-19/>

Nursing and Midwifery Council: <https://www.nmc.org.uk/news/news-and-updates/how-we-will-continue-to-regulate-in-light-of-novel-COVID-19/>

General Pharmaceutical Council: <https://www.pharmacyregulation.org/>

e-learning for Healthcare COVID-19 programme: <https://www.e-lfh.org.uk/programmes/COVID-19/>

Learning Hub: <https://learninghub.nhs.uk>

Our NHS People: <https://people.nhs.uk/>
