

## Health Education England south east COVID-19 update bulletin (Issue eight) 22 May 2020

### **This bulletin covers education and training updates**

Health Education England (HEE) is working with partners to support the system-wide response to COVID-19. Our priority is to ensure trainees and learners are kept informed of immediate changes to their training and recruitment, as well as to support returners to the NHS. This bulletin should be read in conjunction with the [HEE COVID-19 webpage here](#).

In this bulletin we will provide:

- an overview and call for evidence from HEE and our partner's national response to COVID-19
- an update from the [south east region](#) and the local hubs across [Kent, Surrey, and Sussex](#); [Thames Valley](#) and [Wessex](#)
- signposting to useful resources and contact information.

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### **We are supporting all professions to rapidly grow to meet the needs of patients:**

HEE has confirmed that medical training rotations will take place this summer after planned rotations were cancelled for May, June, and July due to COVID-19. All trainees in Foundation and Core posts will rotate as usual at the start of August.

HEE will be making the most of local knowledge and expertise and minimising disruption to planned placements wherever possible. HEE offices will work with relevant colleagues locally to determine the pace and timing of rotational changes for existing trainees, facilitating discussions around the geographical location, workload management, and around induction.

HEE is also working with the Devolved Nations, General Medical Council, and Royal Colleges to enable trainees to progress by increasing the flexibility within training programmes at critical progression points and the end of core training. To find out more, visit [HEE's COVID-19 trainee information webpage here](#).

## **HEE rotations webinar**

On Tuesday 26 May 2020, 19:00 HEE will be delivering a rotation webinar. This webinar is available for all trainees to discuss rotation issues, and will be hosted by HEE's Professor Sheona MacLeod, Acting Director of Education and Quality and Executive Medical Director; Professor Adrian Brooke, Deputy Medical Director, Workforce Alignment; and Professor Simon Gregory, Deputy Medical Director, Primary and Integrated Care. Trainees can [join the webinar via this link here](#).

## **Doctors returning to training**

If you missed our knowledge refresher and wellbeing webinars for doctors returning to training [you can now watch them online here](#).

## **Last chance to join the advanced practice conversation**

HEE has launched an [online advanced practice workshop](#) to gain insights on the impact of COVID-19 and the implications for advanced clinical practice in the future.

The findings will enable HEE, NHS Employers, professional and representative bodies, regulators, and healthcare professionals to shape plans to support COVID-19 demands and people presenting with non-COVID-19 needs. The feedback will also shape the development, education, utilisation, and deployment of advanced practice.

Please [visit the online workshop here](#) to provide your insights into the experiences of advanced and consultant level practitioners during COVID-19.

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**We are making sure all professions have the training they need to make a difference:**

## **HEE e-Learning for Healthcare (e-LfH) updates**

The e-LfH team has recently added the following to their COVID-19 programme:

- new Primary Care and Social Care resources from Cancer Research UK. The content includes resources on safety netting cancer patients during COVID-19 and best practice guide and safety netting during COVID-19. These resources can be accessed via the [eLfH website here](#)
- a new learning path titled "Nightingale Hospital - Essential Learning for Non-Critical Care Staff". The resources cover airway management, end of life care, managing a deteriorating patient, invasive ventilation, and oxygen therapy. These resources can be accessed via the [eLfH website here](#)
- a new resource titled "Supporting unpaid carers" developed in collaboration with Carers UK. The resources can be accessed via the [eLfH website here](#). If you would

like to share your thoughts about the "Supporting unpaid carers" e-learning resources, please complete the [evaluation survey here](#).

For more information about the COVID-19 programme, please visit the [e-LfH COVID-19 webpage here](#).

### **Request for resources for the new Learning Hub platform**

HEE's Technology Enhanced Learning team will be launching the Learning Hub platform at the end of May 2020 and would like to hear from organisations who have resources they are willing to share. If you and your organisation would like to share learning resources, please email [tel@hee.nhs.uk](mailto:tel@hee.nhs.uk).



### **New app for physiotherapists treating patients with COVID-19**

Supported by HEE, Stephanie Mansell, based at the Royal Free London NHS Foundation Trust, and colleague Iain Loughran from North Tees and Hartlepool NHS Foundation Trust developed and launched the [ONCALLbuddy app](#). The app aims to help physiotherapists develop the skills they need when treating patients with COVID-19. To read the full story, visit [HEE's website here](#), or download the app via the [ONCALLbuddy website here](#).

## **Supporting the wellbeing of the NHS workforce**

### **HEE podcasts**

HEE's Professional Support Unit (PSU) has released two new professional development and SuppoRTT podcasts to support trainees during COVID-19. The most recent podcast episodes are:

- supervision in Primary Care during the pandemic
- perspectives of redeployed trainees during the pandemic.

To find out more or to listen to the podcasts, visit either [HEE's anchor.fm profile here](#) or [HEE's Spotify profile here](#).



### **Coronavirus resilience hub**

[MindEd](#) has collated resources with the best advice and tips from a large panel of international experts to support front line staff with their mental health and wellbeing. The

Coronavirus resilience hub was created with HEE in partnership with NHS England and NHS Improvement and Skills for Care. To find out more, visit [MindEd's website here](#).

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## Additional updates

### Public Health domain in a minute

HEE has launched a series of short animations called 'Public Health domain in a minute' which was developed by the Wessex School of Public Health.

These animations are now available on [HEE's YouTube channel](#) and give a general overview of the four domains of public health: health improvement, health protection, healthcare public health, and academic public health. The animations are aimed at those:

- wanting to learn more about public health as a career option (health and care workforces, students, and young people)
- teaching-related topics in schools, colleges, and universities (health careers and health-related courses)
- wanting to promote the domain they work in (health protection teams, universities, and public health teams in the local authority).

For further information, email [php@hee.nhs.uk](mailto:php@hee.nhs.uk).

### Psychological Professions into Action (PPsIntoAction)

The third national [PPsintoAction online workshop](#) will be launching on Wednesday 27 May 2020. This workshop will seek feedback about what has been drafted based on the ideas and insights shared in the first two online workshops.



PPsIntoAction aims to establish a more inclusive way of working together, where everyone's voice matters in shaping policy and directing action – as the best ideas are developed through the collective wisdom of psychological professionals, related health and care workers, service users, carers, and families. PPsIntoAction will be asking participants to review what has drafted and tell us what is strong, wrong, or missing. This will help the [Psychological Professions Network](#) to refine the co-created assets to ensure they are truly co-created.

Anyone with an interest in NHS commissioned psychological healthcare can join this online workshop. To register, please follow the [workshop link here](#).

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## South east regional updates:

### KSS Hub:

KSS staff continue to work remotely, they are well equipped and are available on e-mail, mobile, Microsoft Teams, and Skype.

### Postgraduate Medical and Dental Education (PGMDE)

Relevant KSS medical and dental COVID-19 response and trainee updates can be found [online here](#). The Healthcare Education Team (HET) can be contacted for any medical and dental trainee enquires via the [support portal here](#) in the first instance. Trainees should be aware that the HET team are working hard to respond to queries, and that they should explore the FAQs available first to see whether their query has already been raised and addressed by someone else.

Recent PGMDE updates were sent out directly to KSS Directors of Medical Education, Training Programme Directors (TPDs), and Medical Education Managers. These communications included plans and updates on the PGMDE delivery (see the summary below). If you have any further enquiries regarding these updates, please visit the [support portal here](#).

KSS PGMDE team will continue with all rotations as planned in agreement with KSS trusts, as there are many rotations planned in September and October 2020 the risk is already shared across these months.

ARCP guidance is now available (except for RCOA and RCS), and this was shared with TPDs via the KSS Schools. As soon as the ARCP final guidance from the two outstanding colleges is available, the KSS School teams will make TPDs aware. KSS School teams will also be providing training packs and dial in sessions to ensure everyone is familiar with the changes that will be necessary for this year's ARCP process and outcomes.

To manage expectations, the KSS PGMDE team is anticipating that all regional training days will be using a "digital-first" approach for the rest of 2020 and will be reviewed again in the Autumn.

KSS Out of Programme (OOP) requests are now open to trainees to submit. Trainees may have received several questionnaires as HET updates trainees' records to ensure correct decisions are made relating to rotations for August and beyond. KSS PGMDE team will be writing to all trainees who either returned from OOP, increased their Less than Full-Time hours, or have applied to go on OOP for August, September, and October to clarify their plans.

### Quality

All students, trainees, and learners have been informed on how they can raise any concerns related to their clinical learning environment via their professional/educational networks.

In the case of significant or urgent concerns which have not been possible to resolve using local or usual routes, trainees can contact HEE directly via the emerging concerns email for all learners on [EscalatingConcerns.KSSQuality@hee.nhs.uk](mailto:EscalatingConcerns.KSSQuality@hee.nhs.uk). This email inbox will be monitored closely by the senior dean team and should only be used where local resolution has not been possible.

The KSS Quality Team has confirmed their recovery and restoration plans and will begin to engage with external stakeholders around what this looks like in terms of quality interventions and processes over the coming months.

### **Pharmacy**

The KSS pharmacy team continues to ensure that trainees, educators, and pharmacy leads are kept informed of any changes to the programme of activity in the short term and have a dedicated [COVID-19 webpage on the pharmacy website](#) which is updated daily. The team can also be contacted via [lasepharmacy@hee.nhs.uk](mailto:lasepharmacy@hee.nhs.uk).

### **Further contact**

For all other KSS learners (incl. SAS Doctors) or business support enquiries, the team can be contacted via [Business.KSS@hee.nhs.uk](mailto:Business.KSS@hee.nhs.uk).

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### **Wessex Hub:**

Wessex staff continue to work remotely, they are well equipped and are available on e-mail, mobile, and Skype.

### **Quality**

The Wessex quality team will continue to liaise with trust providers to keep up to date where concerns exist, particularly where triggered visits have been cancelled. This will be done in a proportionate way to reduce the workload for providers. The Wessex Quality Committee will continue to meet virtually to review current educational quality issues and deal with new concerns. The quality team can be contacted with any concerns via [quality.wx@hee.nhs.uk](mailto:quality.wx@hee.nhs.uk).

### **Pharmacy**

The HEE south pharmacy team is working to ensure that trainees, educators, and pharmacy leads are kept informed of any changes to our programme of activity in the short term and will be communicating accordingly with the relevant groups in the coming days and weeks. The HEE south pharmacy team can be contacted on [Pharmacy.South@hee.nhs.uk](mailto:Pharmacy.South@hee.nhs.uk).

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### Thames Valley Hub:

Thames Valley staff continue to work remotely, they are well equipped and are available on e-mail, mobile, and Skype.

### Quality

Trainees will continue to be able to report any concerns directly as per the [Thames Valley escalating concerns process here](#). For further information please contact the Thames Valley quality team on [escalatingconcernstv@hee.nhs.uk](mailto:escalatingconcernstv@hee.nhs.uk). The quality team can be contacted on [quality.TV@hee.nhs.uk](mailto:quality.TV@hee.nhs.uk).

### Pharmacy

The HEE south pharmacy team is working to ensure that trainees, educators, and pharmacy leads are kept informed of any changes to our programme of activity in the short term and will be communicating accordingly with the relevant groups in the coming days and weeks. The HEE south pharmacy team can be contacted on [Pharmacy.South@hee.nhs.uk](mailto:Pharmacy.South@hee.nhs.uk).

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## Thank you for reading and further information:

By following [@NHS\\_HealthEdEng](#) on Twitter you can keep up to date with new information and resources as they are published. Most importantly are the notifications of webinars being broadcast during the week.

Right now, making sure we are communicating properly is incredibly important. If there's any information you think is missing on the [HEE webpages](#), please let us know by submitting your question to the [HEE Q&A helpdesk](#).

If you have any direct queries regarding this bulletin, please email [SouthEastRegionalTeam@hee.nhs.uk](mailto:SouthEastRegionalTeam@hee.nhs.uk).

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## Useful resources:

HEE's national COVID-19 page: <https://www.hee.nhs.uk/COVID-19-COVID-19>

Primary Care COVID-19: <https://www.england.nhs.uk/COVID-19/primary-care/>

Secondary Care COVID-19: <https://www.england.nhs.uk/COVID-19/secondary-care/>

UK Government: <https://www.gov.uk/coronavirus>

General Medical Council – information and support news: <https://www.gmc-uk.org/news/news-archive/COVID-19-information-and-advice>

General Dental Council: <https://www.gdc-uk.org/>

**Health and Care Professions Council:** <https://www.hcpc-uk.org/registrants/updates/2020/how-we-will-continue-to-regulate-in-light-of-novel-COVID-19/>

**Nursing and Midwifery Council:** <https://www.nmc.org.uk/news/news-and-updates/how-we-will-continue-to-regulate-in-light-of-novel-COVID-19/>

**General Pharmaceutical Council:** <https://www.pharmacyregulation.org/>

**e-learning for Healthcare COVID-19 programme:** <https://www.e-lfh.org.uk/programmes/COVID-19/>

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