



# Headline Messages

# The first COVID wave has changed student experiences in several profound ways:

- The students who were on an extended placement were largely positive about their experience although anxious about catching up on their academic studies.
- The students who focused on academic studies were very positive about contacting the academic staff but less so about the online learning especially completing learning outcomes.
- Most students are concerned about the impact of COVID-19 on their careers with BAME students slightly more concerned.
- The reasons behind students thinking about leaving are: academic concerns; being overwhelmed and stressed by the situation they find themselves in; and doubting their clinical ability.
- Student nurses and student midwives are particularly concerned about catching up with their clinical skills.
- White nursing students are concerned about the lack of HEI support whereas BAME AHP students are concerned about mental health challenges.



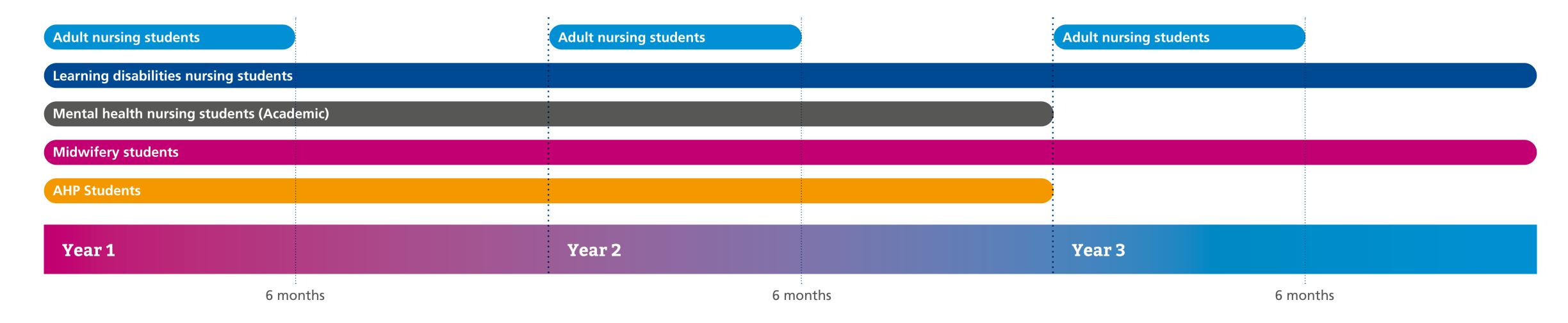
Seeing the effect that nurses and other healthcare professionals are having on surviving COVID patients has been inspiring and has assured me that I am on the correct career path."



# **Key Recommendations**

### 1. Changing minds

The Health and Care Education sector (HEIs and Service provider Organisations) should focus their activity on particular years and/or disciplines to improve student retention:



### 2. Tackling concerns

At regional level, HEIs and Healthcare Provider Organisations must work together, with assistance from HEE's regional teams, to support student groups who have the most concerns. These include younger students, BAME students, and those who have reported being overwhelmed and stressed by the situation.

### 3. Increasing confidence

HEIs should continue to review the online provision to ensure the students are confident that they will be able to achieve the necessary learning outcomes and be clinically competent and confident when they qualify.

### 4. Repeating the survey

HEE should consider the approach to repeating this survey, early in the New Year, to ascertain how the second wave has impacted on students and to compare and contrast results and outcomes over two points in time, instead of one.

## **About the Survey**

The nursing, midwifery and AHP student experience during wave one of the pandemic – the possible impact of COVID-19 on student retention

In May 2020 Health Education England (HEE) asked the RePAIR (Reducing Pre-registration Attrition and Improving Retention) team to undertake a survey to capture the experience of pre-registration nurses, midwives and AHPs (allied health professionals) during wave one of the pandemic.

### Why?

The survey was created to source insights into nursing, midwifery and AHP student experiences and concerns during the first wave of the pandemic, and the potential impact on student retention levels.

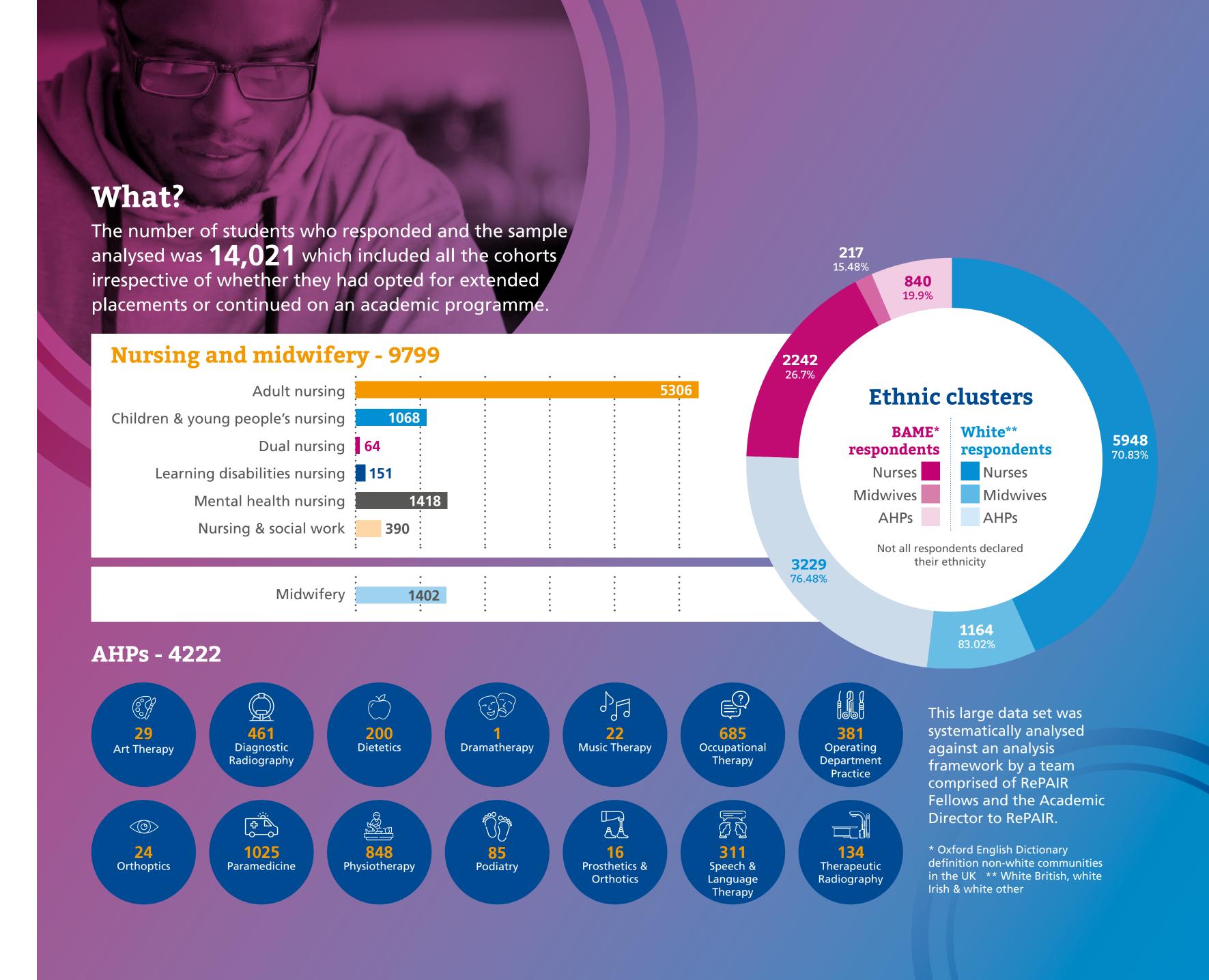
#### When?

The survey was launched at the beginning of June 2020 and ran for one month.

#### How?

The survey was based on two well established surveys

– Health Education England's RePAIR survey and HEE's
National Education and Training (NETS) survey.



# **Student Experiences**

### The survey responses have been grouped according to students:

**Spent wave one** 

in a clinical

environment

Midwives

4621

Nurses

AHPs

- who opted for an extended placement during the first wave
- who continued on an academic programme

Students who have been in clinical service facing

environments

The majority of these students opted to go into the clinical environment. The group included Year 2 and Year 3 students on an undergraduate programme and those on a postgraduate programme. All were positive about the formal induction (60%), clinical supervision (69%), discussions about their learning needs (59%), and their clinical learning opportunities (63%).

What works well



agreed they were supported in the clinical environment.

**/84**%

acknowledged they received support from academic staff during placements.



90%

stated clinical placements were of a high quality and a good learning environment.





60%

agreed that they were challenged by the amount of work they were required to do and the complexity of the clinical care.



**59**%

stated they were concerned about catching up with their academic studies.



It has been a privilege and a valuable learning experience to work for the NHS throughout a monumental time in history and I feel it has enriched my learning experience."

**1230** 

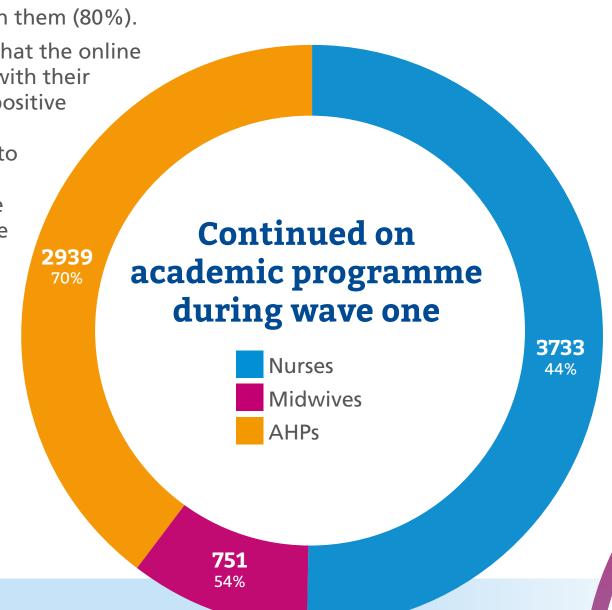


# Students who have been HEI-facing

This group comprised of students who spent this time solely on academic study from all groups including the total Year 1 sample.

The students who spent this time solely on academic study reported that they knew how to contact the academic staff (94%) and that the staff were available if they needed to communicate with them (80%).

While sixty-nine per cent reported that the online delivery enabled them to progress with their studies, the respondents were less positive about the extent to which online learning fulfilled the need for face to face contact, with fewer than fifty per cent (43%) agreeing that online learning met this need. Furthermore seventy two per cent agreed that they struggle to complete the learning outcomes in the context of online learning. This group of students are particularly worried about catching up with clinical skills, principally the student nurses and the student midwives.



Our lecturers are very supportive even though it is online studies, and encourage us to hold on tight as this time will pass."

#### What works well





stated that staff were available if they needed to communicate with them.





stated the online delivery enabled them to progress with their studies, however only...



agreed that online learning fulfilled the need for face-to-face contact.



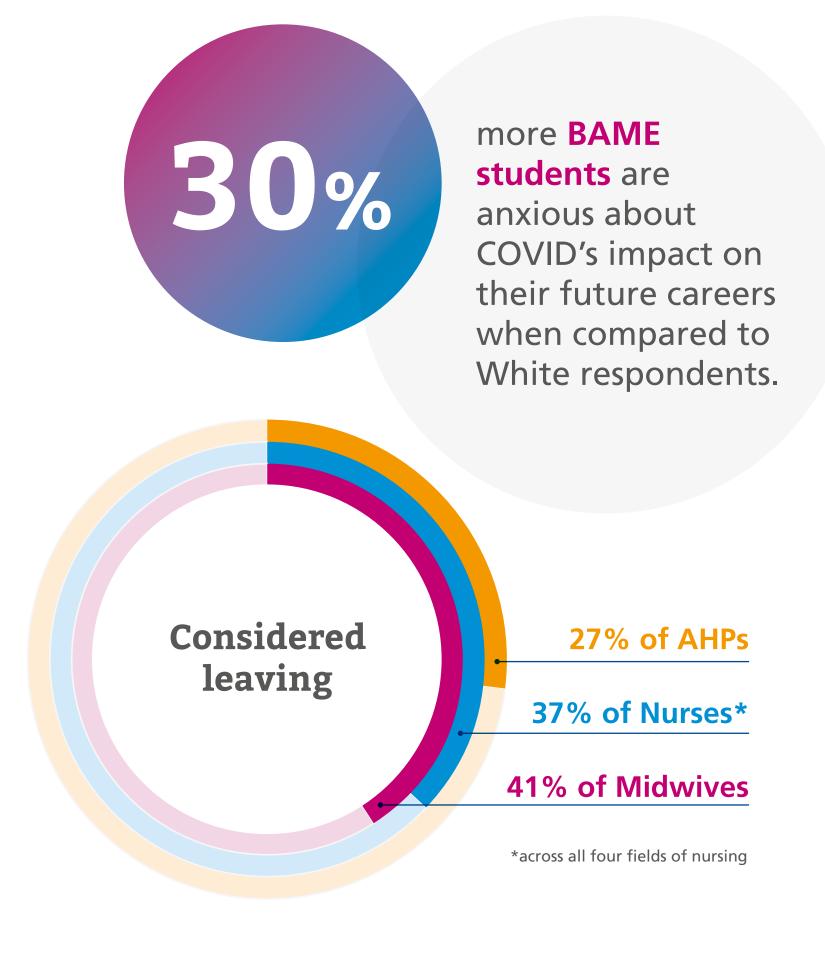
agreed that they struggled to complete the learning outcomes in the context of online learning.



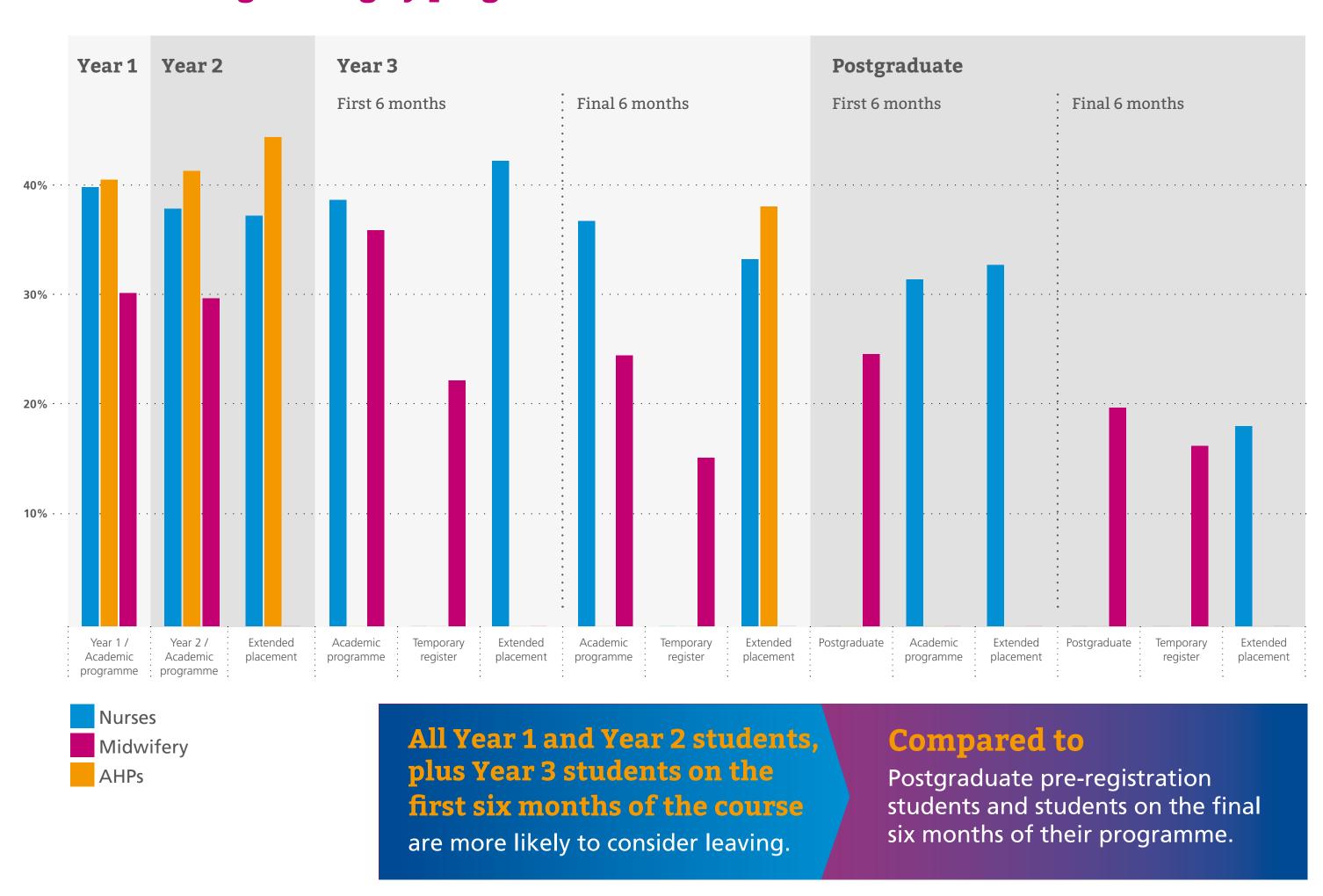
# **Uncovering Concerns**

# The pandemic has highlighted several areas of concern for students:

#### **Concerns about future careers**

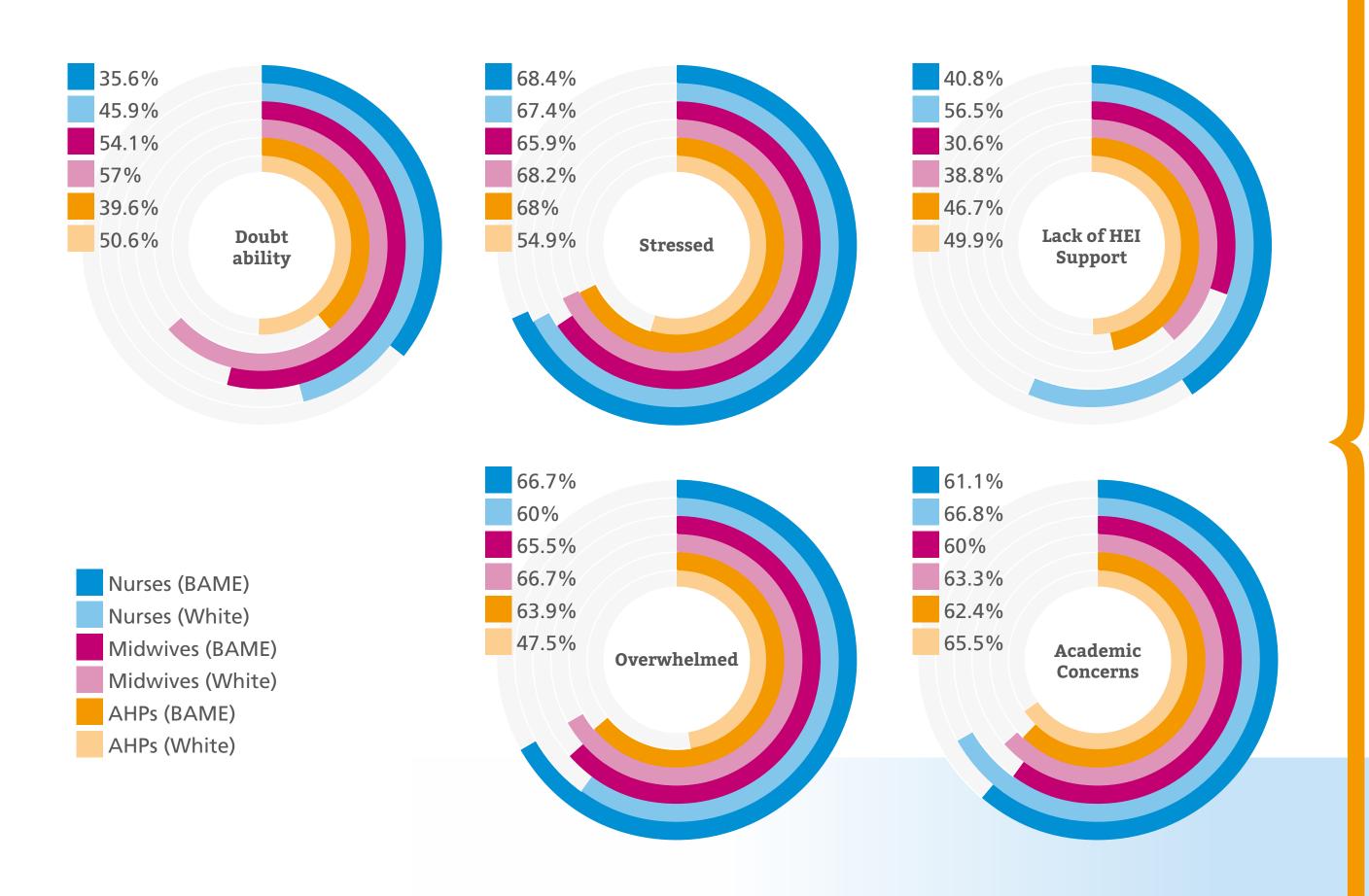


#### Considering leaving by programme



# Reasons for considering leaving

### High concerns



### Reasons for considering leaving

### Nurses Midwives

Academic concerns

Being overwhelmed and stressed by the situation

Perceived lack of Higher Education Institution (HEI) support among White students.

Academic concerns
Being overwhelmed

and stressed

Doubting their clinical ability

AHPs

Similar reasons to midwifery and nursing

But higher stress levels, feelings of being overwhelmed and mental health challenges among BAME respondents compared to White students.

### **Reasons for staying**

# Personal incentives

To finish programmes

Amount of time and/or money already invested

To support family

# Professional incentives

Commitment to a career in healthcare

Desire to help and care for others

# Support from others

Staff in the university

Clinical supervisors

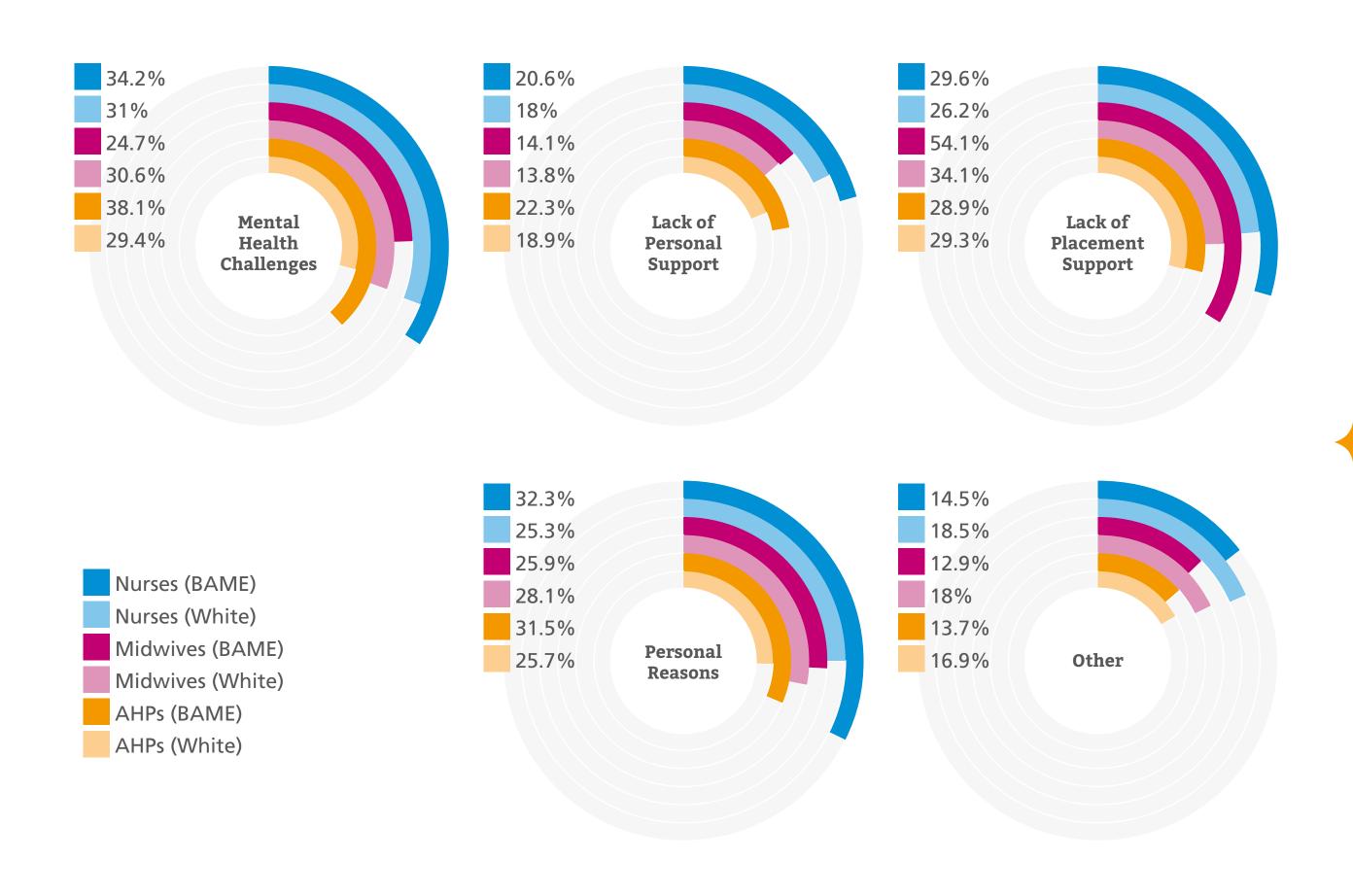
Family and friends



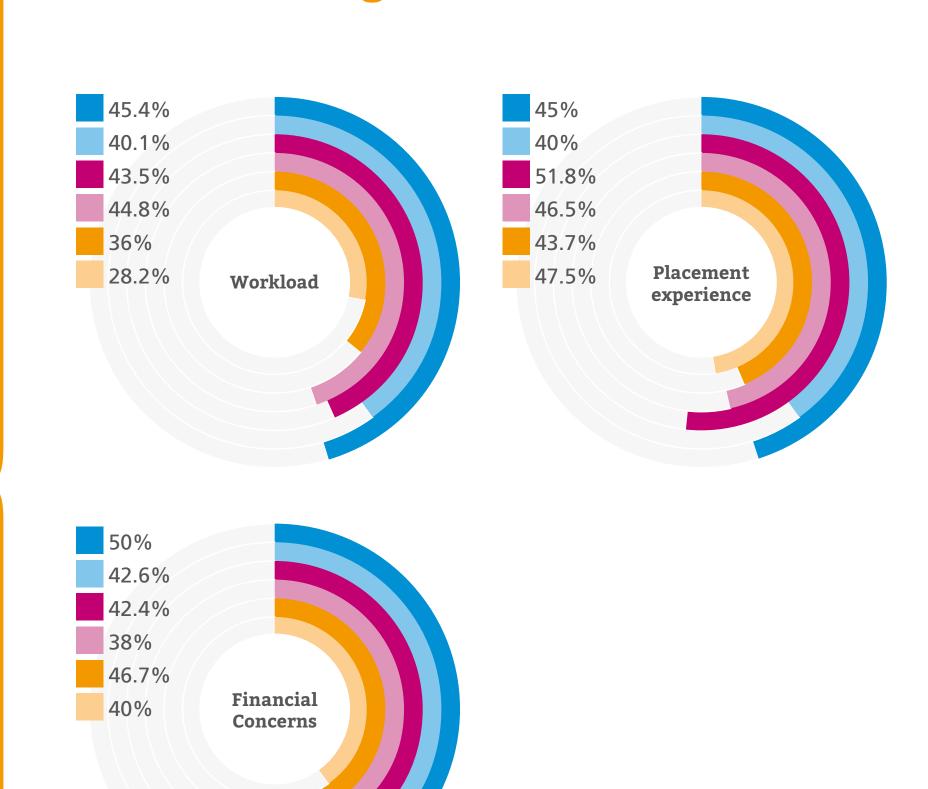
The most important thing to me at the moment is to get through this course, graduate and become an occupational therapist so I can help others the way I have wanted to for years. I'm not one to give up."

# Reasons for considering leaving

#### Low to medium concerns



### **Medium to high concerns**







The pandemic has only increased the number of people in need and I want to help. I am fit and healthy, and would rather it was myself going into hospitals to help than more vulnerable staff."

HEE extends grateful thanks to the Council of Deans of Health and the Universities for their help in distributing this survey.

Particular thanks to all the students who took the time to share their experience.

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