 **Timeline for Care Certificate Implementation**

**(Suggestions for customising)**

**Identify areas of new recruits/ vacancies**

**Numbers & start date**

**Informal and Formal Feedback**

**Research evaluation**

**Measuring the patient experience**

**Implementation Team to be on hand for advice and guidance**

**HR/ESR process in place for progress and completion report**

**Trust wide Communication Plan implemented**

**Prepare Assessors Guidance, Resource boxes and posters**

**Drop in sessions for giving general information**

**Follow up sessions for HCSW & Managers**

**Identify additional training for Assessors**

**Workshop for workbook exploration**