

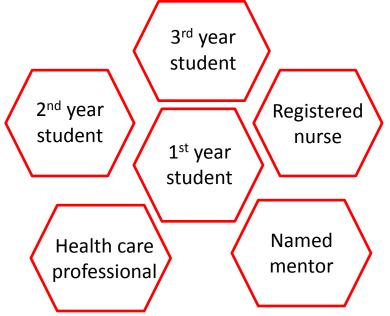
The Journey of Collaborative Learning In Practice (CLiP) at JPUH

Sharon Crowle Head of Education and Practice Development

Where You come first

Definition:

CLiP is a coaching model, where students are encouraged to take the lead in their practice, caring for their own patient group and supporting the learning through identified daily learning outcomes. The student themselves are coached by registered staff with additional mentor support.



The idea is that the ward will have a mixture of students from different years who can support and learn from each other, although they are supervised by a number of staff (whilst still maintaining 40% access time to a mentor) and be coached by any registered professional for the duration of the shift.

Collaboration:

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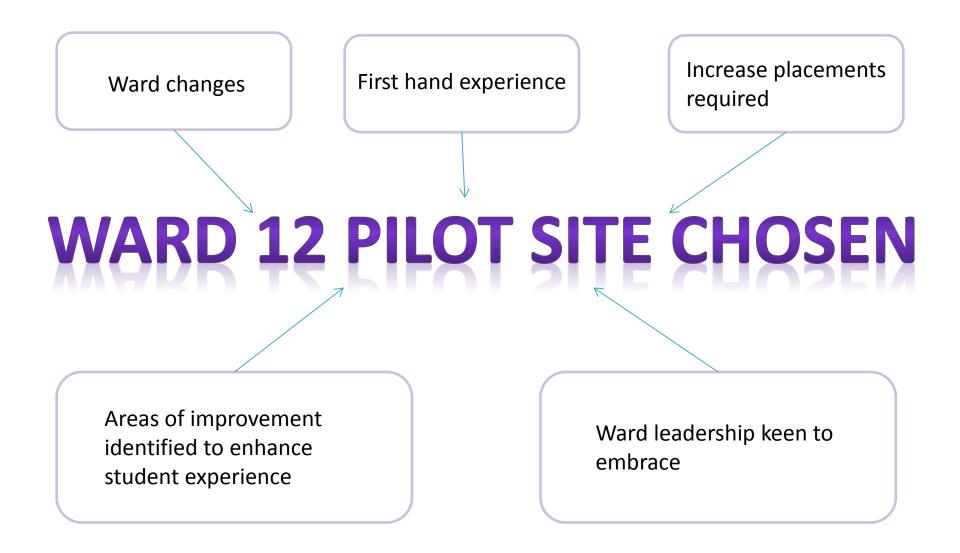
Coaching Model experienced in Holland Next steps.....





Roll out plan:

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Supportive Educational Materials:

- Timing and roll out plan pivotal
- Information shared with all professions on ward
- Coaching sessions provided for all on ward
- Information resources produced
- Tariff funding used to support education resources in teaching room
- Tariff funding/ HEE match funding for clinical educator post







Clinical Educator role fundamental to the success of this model:



Development of job description in collaboration with HEE, UEA = and other local trusts.

Securing initial funding to support role and developing a business plan to ensure continuity.

Preparation for clinical educator — role.



Support and development for clinical educators through local forum.

Development of coaching material in collaboration with HEE, UEA and other local trusts.

A passion and desire to support students enhancing the learning environment.

Comments expressed:



"More engaging"

"More Enjoyable"

"Supportive Clinical Educators"

"More Enjoyable"

"More time to research learning outcomes"

"Given more responsibility"

"Feel more trusted"

"Feel more part of the Staff Nurse team"

"More learning opportunities"

"More opportunities to ask coach questions"

"More respect from other staff members"

"Being able to take more control of patient journey"

"Working more autonomously"

"More hands on and practical skills gained"

"Different mix of skills with the coaches"

"Better relationship with patients"

"Support of other students"

Outcomes:

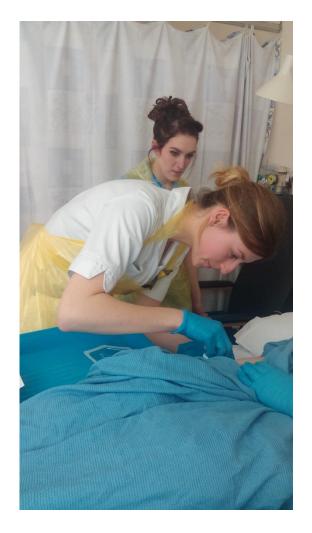
Early indicators of quality improvements from this approach:

- Reduced falls
- Reduced pressure ulcers
- Potential reduced length of stay

Enhanced learning environment experienced by staff and students:

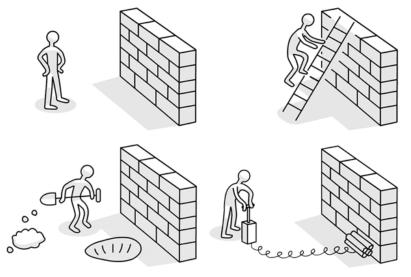
• Positive feedback from consultants, nursing team, allied health professionals and learners





Initial obstacles:

- Some staff felt anxious about the students stepping forward and the registered nurse stepping back.
- Concerns when student numbers were smaller could the CLiP model still work.
- Understanding of the off duty and planning.
- Communication to off site agencies in regards to CLiP.



Next steps..

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A Ward Sisters Perspective

Lisa Ruthven Senior Sister Ward 12

Where You come first



Getting Involved

- Invited to participate in a new way of supporting students in clinical practice
- Creating a quality learning environment
- Encouraging student peer support





Experience of Holland

- Seeing the model in action at ward level
- Spending time with the students and coaches in practice





Beginning the Journey

- 37 beds, 25 acute medicine, 12 rehabilitation
- Integration of a community ward





Preparing the ward

- Staff Letter
- Resource room
- 'Drop In' sessions
- Communication to Multidisciplinary Team
- Coaching sessions for all qualified staff
- Meeting with Mentors





Initial Problems

- Overcoming staff concerns
- Off Duty
- Understanding of roles and responsibilities regarding Healthcare Assistants and Learner bays



Outcomes 2 years on

- Embedded into practice
- Learning Culture throughout the ward
- Confident students
- Supported mentors
- Early identification and support for students who are struggling



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CLiP

What our students really think

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<u>CLiP Students Pre and Post Registration</u>

Please let me introduce: Martha Jones **Kelsey Mutch** Sarah Champion **Lorraine Hill Kirsti Parslow-Williams** Jenna Killett



James Paget University Hospitals Martha Jones One year post registration Adult Nurse

NHS Foundation Trust

'working with other students and sharing my knowledge'

James Paget_University Hospitals NHS Kelsey Mutch **NHS Foundation Trust**



Newly Qualified Adult Nurse 'If there was something I was unsure about I would research and share this information with other student nurses'

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NHS Foundation Trust Sarah Champion

Third Year Sign Off Student Nurse

'Clip has transformed my critical thinking skills, clarifying ideas for improvement through discussion and debate, carefully guided by mentors and education teams'

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NHS Foundation Trust



Lorraine Hill

Second Year Midwifery Student Working together and sharing knowledge with my peers within the CLiP model has helped me to develop confidence in both my clinical knowledge and skills. It is giving us the opportunity to support each other to become the best competent practitioners we can be."

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Kirsti Parslow-Williams " Sharing Knowledge and skills developed through CLiP is increasing my confidence both with the team and as a midwifery practitioner."

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Jenna Killett "Clsieconas yearanalediner \$ Quality develop my confidence and become a competent supervised participant, allowing me to grow into the practitioner I wish to be whilst still a student"



Collaborative Learning in Practice (CLiP) The Clinical Educator Role



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The Clinical Educators Focus





Arranging Inductions pre-placement on Trust and CLiP expectations

- Facilitating Teaching Sessions
- **Organising Student Presentations**

Ward visits

Being there when needed

Being Approachable



- Supporting with placement paperwork
- Covering Coaches for protected time
- Visiting Wards
- Being Approachable
- Supporting failing students
- Being there when needed



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Educators

Support both Coaches and students

Identify new CLiP areas

Negotiate and liaise with Lead Nurses, Matrons, Ward Managers and the HEI when a new area is identified

Begin teaching sessions, all staff members!

Visit Coaches and Students during placement periods





Educators

- Bedside teaching
- Work closely with failing students
- Work clinically as needed
- Holistic approach as independent of wards
- An intermediary
- Teach requested skills





Failing to Fail

<u>or</u> <u>supporting to succeed?</u>

Supporting coaches to support students Support students to support studies Failing only when necessary



Educators work with both Coaches and Students It is my hope that we can discover that.....

'We are like acorns , each us contains within us the potential to be a magnificent oak tree,

With the right nourishment, encouragement and light we can all grow into mighty oaks (Whitmore 2015)