

**Mandy Wager - Healthcare Assistant**

Picture of Mandy Wager, Healthcare Assistant


My name is Mandy Wager and I'm a healthcare assistant on pre assessment unit.

I have learnt so much about myself. When I got handed the Care Certificate book for the first time, I was absolutely petrified! Academically, I was never very good at stuff like that and after having major brain surgery in 2018 my mind isn't as sharp as it used to be, but with so much support from the Care Certificate Team, and all my colleagues, I managed to complete it.

I enjoyed learning all different parts of the book, as some parts were not relevant to my department, and that's why I think the book is so beneficial.

My job is amazing – the best thing to happen to me. Helping put patients at ease about their operations is so rewarding. I have a wonderful team who I work with. They have given me so much support and guidance, and I have made some friends for life.