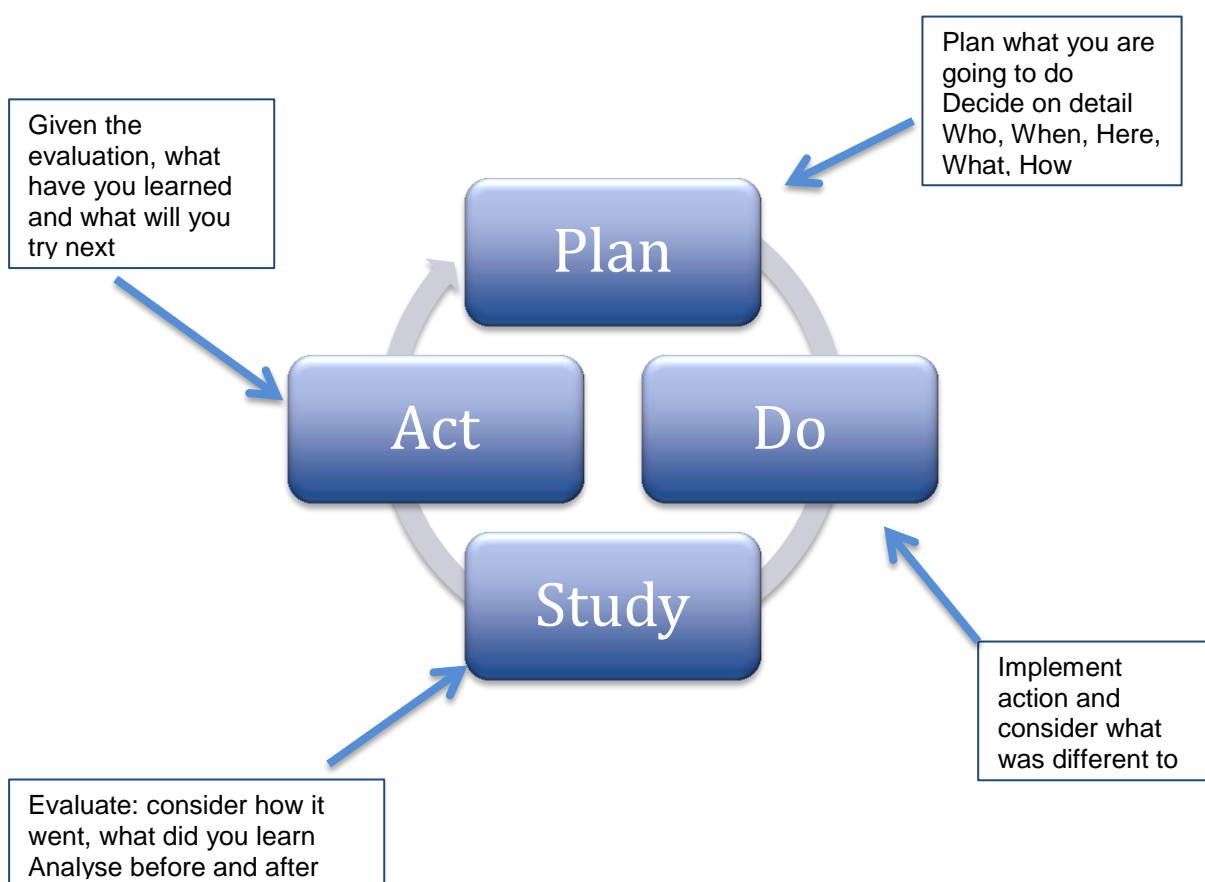


## Plan, Do, Study Act (Deming,1986)

The Plan, Do, Study, Act – PDSA – cycle was initially developed by W E Deming as a way of maintaining and monitoring quality control. It has been adopted by NHS Improvement as a four-stage tool to help promote change and improvement. It is a flexible model which can be used for a number of different purposes including reflection, learning and implementing personal change



Reference:

Deming, W. Edwards (1986). *Out of the crisis*. Cambridge, MA: Massachusetts Institute of Technology, Center for Advanced Engineering Study

