

Patient advisory forum



Member biographies

Elizabeth Manero



Elizabeth is a solicitor by profession but gave up her career in 1993 to devote her working and volunteer time to the NHS as a patient representative, adult trainer and advisor on patient involvement and education. Elizabeth set up Health Link in 2003 as a small, independent social enterprise. Elizabeth is also the lay representative on the General Medical Council's Education and Training Advisory Board.

Rosemary Whitehurst



Rosemary was a lecturer by profession and taught at Exeter and the Open Universities, specialising in children's language development, adult learning and gender studies. She left her academic career to care for her mother disabled by stroke illness; since then she has researched and worked in carers issues and services and has been part of the patient and public voice movement for a number of years.

Karl Smith



Karl had a long career working with people and communities, including 13 years as an NHS Non-Executive Director at Liverpool Primary Care Trust. As a Non-Executive Director, Karl played a key role in supporting the design of patient and public engagement strategies, overseeing implementation, and monitoring of performance.

Graham Jagger



Graham has experience as a patient, caring for his father during the final years of his life. He is an HR professional manager and consultant with over 20 years' NHS experience in roles at Trust, regional and national levels including working as a Trust HR Director and Healthcare Workforce Education Consortium Chair. Currently he is a Healthwatch Director and CQC Expert by Experience and is also the Lay Chair of the East of England ACCEA.

Maggie Stubbs



Maggie is a registered nurse, midwife, health visitor, a coach, a mentor and trainer by profession. Maggie's decision to join HEE's Patient Advisory Forum was based on her experience as a service user and as a carer for a family member with mental health illness. Maggie strives to bring the voice of patients and carers to events and meetings.

Rosalind Maxwell-Harrison



Rosalind was employed as a senior manager in the NHS for 18 years, and worked in medical education, network development and leadership development.

She subsequently ran her own business in leadership and executive coaching and taught strategic Human Resource Management (MBA-level) and Coaching at Coventry University. During this time, she had experience of being the sole carer to her late husband. She began contributing as a Patient and Public Voice lay representative in 2008 and has worked with (amongst others) HEE East Midlands and Midlands and East, NHS England and the University of Nottingham.

Gareth Davies



Gareth was previously Non-Executive Director at a University Hospital with the lead for patient experience and public involvement. He was also the vice chair of a Patient and Public Involvement Forum. He is a customer champion and consultant, having previously worked in the commercial world making businesses more customer-focused.

David Burbidge



David has several years' experience of patient and public involvement. He was previously vice chair of the North East London Medical Research Ethics Committee, patient champion of East London NHS and co-chair of Tower Hamlets' Healthwatch. His professional background was in community development and social work.

Anna Gill



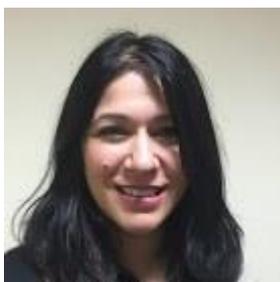
Anna is a retired state registered nurse and now works as an independent consultant and trainer within the field of children and young people with special educational needs and disability. She is an associate tutor with the healthcare sciences faculty at University of East Anglia. She received an OBE in 2012 for services to disabled children and their families.

Phil Hough



Phil is a carer, he is also Vice Chair of the Mental Health Network (part of the NHS Confederation) and works across NHS organisations to support change. He is involved with various aspects of health, including research, policy, practice and education. He also helps to support his local carer group.

Fatima Khan-Shah



Fatima is known regionally and nationally for actively championing patient involvement and the recognition of carer support. Her work was recently recognised in the 2019 HSJ where her programme won the category for System led Support for Carers Award.

Fatima is a system leader within the West Yorkshire and Harrogate Health and Care Partnership. She leads two programmes focusing on Unpaid Carers and Personalised Care. Fatima also works nationally as a member of the NHS assembly, the Health Education England Patient Advisory Forum, and the Kings Fund General Council.

Fatima has also been recognised for her work in the voluntary and community sector developing the community interest company, Investors in Carers, which was shortlisted for a Health Services Journal Award and as Chair of Healthwatch Kirklees which was nationally recognised by Healthwatch England for its work. Her experience also includes working within the NHS as a lay member for Patient and Public Involvement and within the Local Authority as a scrutiny co-optee with responsibility for scrutinising the decisions and policies that are being made by the Council and key partners, including local health service providers and commissioners.

Janet Down



Janet has worked at a senior level for the past 24 years, in the field of learning disability. For the past 17 years she has been the Chief Executive Officer of a voluntary organisation which has now grown to be one of the largest local charities in the Birmingham area. She brings extensive knowledge and experience in learning disabilities.

Manoj Mistry



Manoj is a lay PPI representative for the Department of Health, NHS England, Health and Care Professions Council and the Health Research Authority. He has extensive experience of caring for family members. He holds BSc (Hons) in Economics, as well as Masters in Business Administration (MBA) and MSc (Cranfield) degrees.

Priscilla McGuire



Priscilla was previously Vice-Chair of Greater Huddersfield Clinical Commissioning Group and a lay member for patient and public involvement. She is a lay member on the Joint Committee of Clinical Commissioning Groups for South Yorkshire and Bassetlaw. She also sat on committees at the Royal College of Obstetricians and Gynaecologists. Her professional background is in education and she is an education and training consultant and a former lecturer in further/higher education.

Kiran Bali



Kiran has worked in several patient advisory roles with the NHS England Specialised commissioning group, as a CCG Lay Member, a Lay Assessor for NHS England and as Chair of the BME Forum at Asthma UK.

She is the Global Chairperson of the largest grass-roots interfaith organisation - United Religions Initiative operating in 108 countries and addresses audiences globally.

Kiran is a Magistrate, and carer, and holds several board level roles. She was awarded the MBE in 2008.

Theo Sergiou



Theo is undertaking a gap year and will proceed to read Philosophy, Politics and Economics at degree level with an offer from Keble College, Oxford. He is deeply involved in politics at different levels and wants to be equipped with the knowledge to change the society in which we live, advocating for a political system in which people can thrive. After being diagnosed with Retinoblastoma as a child, he's been in and out of hospital like his second home; understanding the reality of hospital life, he strove to support those involved, as he co-founded the BART's Health Youth Forum and joined the NHS England Youth Forum.

As the youngest person in British history to contribute into a No.10 cabinet meeting, Theo's passion for creating opportunities for people from all backgrounds has led to him achieving successful programmes in areas such as healthcare, knife crime, special needs, poetry and education. Constantly making the impossible, possible.

Veena Soni



Veena started her career as a teacher working with young people of all ages in a variety of educational settings. From here she went on to work in central then local government specialising in Equality and Diversity particularly focusing to ensure all strategic services, including the NHS and its associated services met the needs of the Black and Minority Ethnic (BME) communities. She has produced several regional resources and initiatives to support the services sector enabling them to understand the BME community and its needs.

Alongside her career, for the last 30 years she has been a carer looking after sick parents who have used a wide range of community and local health services. This has helped her to understand, the services that are being offered, what is being delivered and, the needs of the patients. She often worked with services helping them to reach out to the communities and improve their offering. As a HEE member she would like to use her experiences to support the development of services to ensure they meet the needs of all users and provide a unique perspective both from her career and personal experience.

Gail Bedding



Gail started her career in Communications & Marketing in the London advertising scene and following the birth of her third child, who is profoundly disabled, life dramatically changed. She would now say for the better, but it has taken 15 years of navigating the very dysfunctional education, health and social care systems, and she has been trying to make a difference ever since. Now working as an independent consultant and trainer for parent carers, children and young people with special educational needs and disability. She works alongside Parent Carer Forums and the Council for Disabled Children. She is also a family expert for the children's charity Together for Short Lives and she is at trustee for Challengers who provide play for disabled children.

Robert Lowe



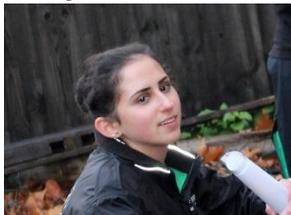
Since retiring from his job as a Senior Project Manager for a FTSE 100 company, Robert has taken advantage of his local NHS Trust's People Participation programme to further the representation of mental health service user and carer perspectives within NHS recruitment, working groups, research programmes and strategic committees. His role on HEE's Patient Advisory Forum is also informed by having a son who is currently in training as a hospital doctor and a daughter in training to become a Mental Health Social Worker.

Charlotte Papworth



Has experience of mental health services having a diagnosis of bipolar and experiencing post-natal psychosis after the births of her children. She has worked for the past 10 years in her local authority's children's services, as an Equality and Participation Officer, supporting, delivering training and writing guidance for schools and social workers. Her work prior to this was front line with vulnerable children, young people, families and adults.

Amy Rubens



Amy has experienced a range of children's and adolescent's services as an outpatient under Great Ormond Street Hospital and more recently the Royal National Orthopaedic Hospital. She also has four years' experience working with patients in a pre-hospital environmental, through her voluntary work as a first aider for St John Ambulance. Amy has a particular interest in advocating for and representing the voices of other young people.

Susannah Williams



Susannah is currently a medical student at the University of Bristol, lifeguard, swimming teacher and tutor. She has a passion for improving quality of care for patients and has been an ambassador for young people on various national health forums including the NHS Youth Forum and Step Up To Serve's Health & Social Care Steering Group for over five years. She also set up the very first youth patient participation group at her local GP practice at the age of sixteen.

