

South West

COVID-19 Workforce and Training Cell Bulletin – 22 May 2020

This weekly bulletin aims to provide a summary of key information and updates on COVID-19 guidance that has been shared to date. It should be read in conjunction with the national COVID-19 advice and guidance hosted by [Health Education England](#) and [NHS England and NHS Improvement](#).

Please note that the south west COVID-19 workforce and training cell is now only operational from 8am – 6pm, Monday to Friday (excluding bank holidays).

[COVID19workforce.sw@hee.nhs.uk](mailto:covid19workforce.sw@hee.nhs.uk) / Out of hours emergencies: 01454 252 679

This bulletin covers:

- [Risk reduction framework for staff at risk of COVID-19](#)
- [Medical Training Rotations](#)
- [e-Learning for Healthcare \(e-LfH\)](#)
- [COVID-19 patient information for vulnerable groups](#)
- [Personalised helpline for Filipino NHS staff](#)
- [Learning Hub COVID-19 release – share your resources](#)

Risk reduction framework for staff at risk of COVID-19

This [framework](#) has been developed following engagement with a wide range of experts, aiming to better protect our workforce and maximise the ability of the NHS to deal with current pressures. This is a consensus, reflecting differing perspectives on a very complex situation.

Implementation will require significant support to assist with planning and provision of occupational health assessments and Trusts will need specialist occupational health support and advice to apply the guidance fairly. This is the first attempt to create such a risk reduction framework, with currently available evidence, and will be reviewed and updated considering any new evidence.

This framework provides a baseline but remains fluid and we are expecting guidance to interpret the framework. If you have any questions, please contact [Kate Milton](#).

Medical Training Rotations

HEE has confirmed that medical training rotations will take place this summer. Planned rotations were cancelled for May, June and July as a result of COVID-19. All trainees in Foundation and Core posts will rotate as usual at the start of August.

Our priorities are to protect the education and training of our future workforce, to enable junior doctors and other staff to ensure the continued delivery of healthcare

services and to maintain the quality and safety of patient care during a summer period that is likely to be busier than usual.

We will be making the most of local knowledge and expertise and minimizing disruption to planned placements wherever possible. HEE offices can work with relevant colleagues locally to determine the pace and timing of rotational changes for existing trainees, facilitating discussions around geographical location, workload management and around induction.

The distance travelled by rotating trainees has been reducing over recent years and HEE has supported moves to minimise change and disruption for individuals.

HEE is also working with the Devolved Nations, General Medical Council (GMC) and medical Royal Colleges to enable trainees to progress by increasing the flexibility within training programmes at critical progression points and at the end of core training.

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e-Learning for Healthcare (e-LfH)

Still being well used by many of the health and care workforce responding to the pandemic. There have now been more than 1,100,000 session launches since the programme went live in mid-March.

A new learning path called: "Nightingale Hospital - Essential Learning for Non-Critical Care Staff" has been added to the e-learning programme. The resources cover topics including airway management, end of life care, managing the deteriorating patient, invasive ventilation and oxygen therapy and can be accessed [here](#).

Resources from Cancer Research UK have been added to the Resources for Primary and Social Care Setting folder. The resources are: Safety Netting Cancer Patients during the COVID-19 Pandemic - Best Practice Guide and Safety Netting during the COVID-19 Pandemic - Summary of Recommendations.

For more information about the programme select [here](#).

COVID-19 patient information for vulnerable groups

HEE's national NHS Library and Knowledge Services team has collated trusted, accessible online patient information resources about COVID-19 for frontline staff across health, social care and voluntary organisations to share with the patients and family groups with whom they work. The team has liaised with PHE, NHSE/I and the Patient Information Forum on the development of this resource

<https://library.nhs.uk/coronavirus-resources/>

Further material will be added to this resource, to meet the needs of a wider range of information groups. If you have thoughts on topics that you would like to see covered on Coronavirus, please contact KFH.England@hee.nhs.uk.

Personalised helpline for Filipino NHS staff

A new, dedicated NHS bereavement and trauma telephone [support line for Filipino colleagues](#) impacted by the coronavirus pandemic launched today, run by qualified and trained Tagalog speakers.

The new care line follows wide engagement on support needs with Filipino colleagues across the NHS. The confidential, free to access line is available seven days a week between 7am and 11pm, along with a 24 hour text hotline.

It comes as part of an additional package of measures to support the NHS' 1.4 million staff as they help people deal with impact of coronavirus. Tagalog-speaking specialist counsellors and support workers will be on hand to support staff who have experienced bereavement, or who need to discuss anxiety or emotional issues experienced as a result of the coronavirus pandemic. No referral is necessary and call handlers will listen to Filipino staff and give psychological support to those in need. The helpline is supported by charity Hospice UK.

Specialist Filipino Bereavement support service



Tel: 0300 303 1115 from 08:00-20:00

For NHS staff, there is a team of fully qualified and trained professionals, all of whom are Tagalog speakers ready to help you.

- If you have experienced a bereavement
- whose wellbeing has been affected by witnessing traumatic deaths as part of their work
- to discuss any other anxiety or emotional issues they are experiencing as a result of the Corona virus epidemic.

All calls will be treated in the strictest of confidence and this will be explained to you when you call.

NHS

 hospiceUK

Learning Hub COVID-19 release – share your resources

The HEE Technology Enhanced Learning team will be releasing the Learning Hub, with core functionality, at the end of May 2020 and would like to hear from organisations with resources to share and contribute to the platform.

The Learning Hub is being released to support the Coronavirus (COVID-19) response by enabling the health and care workforce to share and access resources during the pandemic.

The Learning Hub will be a new digital platform that will provide easy access to a wide range of resources that are pertinent to education and training in health and care. Users will be able to contribute digital resources (including e-learning, video, audio, images, documents, web links, articles etc) and search and access the variety of learning resources that will have been contributed by stakeholders and the health and care workforce.

The Learning Hub team is working with existing and new stakeholders to bring resources to the initial release and beyond. Guidance will be available to support stakeholders that are contributing resources to ensure good quality accompanying data, optimising the resource information and searchability in the Learning Hub

If your organisation has resources which you wish to share and contribute to the platform please email tel@hee.nhs.uk, to begin discussions in readiness for the launch of the Learning Hub.

If you would like to know more about this release of the Learning Hub follow @HEE_TEL on Twitter, read the [blog](#) and look out for regular updates over the next few weeks.

FOR ANY QUERIES OR ISSUES, PLEASE EMAIL:
COVID19WORKFORCE.SW@HEE.NHS.UK